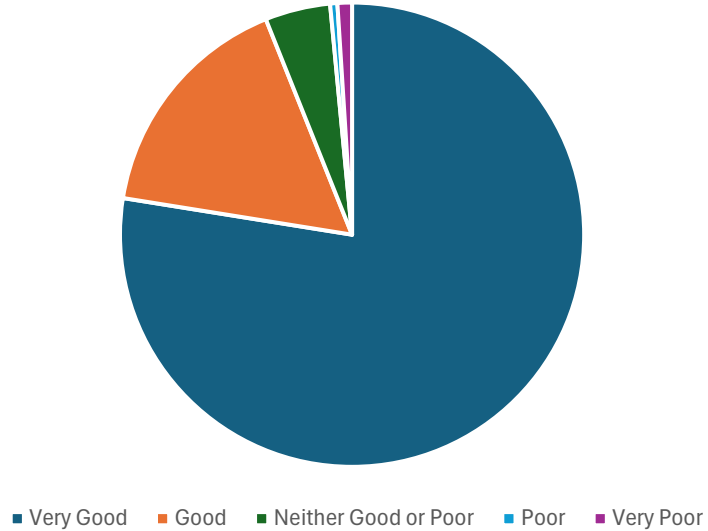


Friends & Family Test,
Results February 2026



ID	DATE	RESPONSE	COMMENT
2267	11/02/2026 09:23	Very good	Routine appointment I attended was fully explained by the Doctor and the necessary follow up plan explained. A very professional service. Thanks.
2268	11/02/2026 09:57	Neither good nor poor	Felt rushed
2269	11/02/2026 09:56	Very good	Dr Simpson was there reason it was excellent service, you are definitely improving your systems however the people who answer the telephone and operate the front desk are still obstructive
2270	11/02/2026 10:01	Very good	My visit to my doctors is always very professional and any one that I see is very helpful and pleasant despite my problems it's always a pleasure dealing with my doctors and my diabetes team thank you very much to them all
2271	11/02/2026 10:11	Very good	
2272	11/02/2026 10:24	Very good	I had no problem with my visit this time. My only concern is if I need an appointment to see a doctor is a long wait
2273	11/02/2026 10:41	Very good	Very proffesional
2274	11/02/2026 10:47	Very good	Prompt, friendly and efficient

2275	11/02/2026 11:03	Very good	Efficient booking. Kept to time. Doctor friendly.
2276	11/02/2026 11:10	Very good	The nurse was very pleasant and seemed to be on top of her job. I came away feeling very confident about my health.
2277	11/02/2026 11:19	Very good	Had blood taken. Nurse excellent. Painless and relaxed procedure.
2278	11/02/2026 11:21	Very good	Very polite and helpful receptionist. . Appointment was running a little late but that didn't bother me I was very pleased with The whole appointment. Thank you, Mrs. Teresa DENMAN.
2279	11/02/2026 11:33	Very good	Seen on time lovely staff
2280	11/02/2026 11:53	Good	Make sure that the sign in machine is in full working order
2281	11/02/2026 12:15	Very good	Always friendly
2282	11/02/2026 12:39	Very good	Nothing everyone was pleasant and my appointment was on time , well organised
2283	11/02/2026 12:47	Very good	Always looked after by everyone
2284	11/02/2026 13:28	Very good	The initial call was handled professionally and appointments made timely. The appointments with the doctor was conducted in a very professional manner, all explanations were at a level that could be understood, including the follow up action with orthopedic specialist. The doctor even found time to address a secondary issue.
2285	11/02/2026 13:30	Very good	Always very thoughtful and kind throughout the whole practice.
2286	11/02/2026 14:02	Very good	Excellent, intelligent, polite staff
2287	11/02/2026 14:11	Very good	Informative and felt at ease, pleasant staff
2288	11/02/2026 14:51	Neither good nor poor	Everything is hard work
2289	11/02/2026 15:28	Very good	Dr Bolton was very helpful and professional
2290	11/02/2026 15:50	Very good	Saw Emma the nurse practitioner who was very professional but also extremely approachable and friendly .
2291	11/02/2026 17:12	Very good	Had my appointment, arrived 5 minutes before time and was called in almost spot on for my appointment.
2292	11/02/2026 17:34	Neither good nor poor	Asked a question and felt like i wasan idiotfelt like it was to much trouble for him
2293	11/02/2026 17:43	Very good	Always find everyone very polite and helpful.
2294	11/02/2026 18:27	Very good	Always give you advice and explained what they are doing
2295	11/02/2026 19:13	Very good	First class service
2296	11/02/2026 20:10	Very good	The overall service, care and attention to detail of the amazing team at OWMC is nothing less than exemplary. Nothing to fault at all.
2297	11/02/2026 20:23	Very good	It just was very good

2298	11/02/2026 22:40	Very good	Comprehensive feedback given.
2299	12/02/2026 07:38	Very good	
2300	12/02/2026 08:50	Very good	Always quick and smooth and hca michelle curtis is brilliant.
2301	12/02/2026 09:43	Very good	Always officiant
2302	12/02/2026 10:02	Very good	Dr Simpson listened to my concerns with a friendly yet professional approach. She gave very good advice, and a potentially workable medication. Excellent service.
2303	12/02/2026 10:07	Good	Everything was good. I was seen to very professionally.
2304	12/02/2026 10:17	Very good	Appointment was punctual and the nurse I saw was very thorough, informative and very pleasant
2305	12/02/2026 10:22	Very good	Nothing.
2306	12/02/2026 10:21	Very good	My appointment was on time I do not have any problems at thank you
2307	12/02/2026 10:21	Good	No nothing could have been done better as I was seen fairly on time for my appointment
2308	12/02/2026 10:30	Very good	Thank you for your time.
2309	12/02/2026 10:40	Very good	Timely and efficient. Lovely staff
2310	12/02/2026 10:43	Very good	
2311	12/02/2026 10:42	Very good	Appointment on time and professional service .
2312	12/02/2026 10:59	Very good	I arrived on time and booked in, I was only sat down for a minute and then called in, the nurse was very quick and efficient, I was back out within 5 minutes of arriving, it couldn't of gone any better
2313	12/02/2026 11:10	Very good	Prompt and professional care. But did not feel hurried.
2314	12/02/2026 12:04	Very good	Appointment on time, staff very polite and helpful
2315	12/02/2026 12:12	Neither good nor poor	Have more appointments available, and more people answering the phone. Let people know their test results even if they are clear of problems,
2316	12/02/2026 12:38	Very good	Dr Bryden was very good, the Care Pathway Team and Reception staff were really helpful too.
2317	12/02/2026 13:51	Very good	Kevan Barker
2318	12/02/2026 14:22	Very good	It was for bloods but Lynn was very efficient and polite.
2319	12/02/2026 15:34	Very good	Always seen on time and able to see a doctor when needed, the follow up for bloods etc is brilliant, practice staff always friendly and having the pharmacy is an added bonus
2320	12/02/2026 15:41	Poor	Very difficult to get an appointment on the same day. Friends in other practices don't seem to have any difficulty.
2321	12/02/2026 15:55	Very good	Simple clear straightforward checkup.
2322	12/02/2026 16:33	Very good	on time .and polite .good knowledge

2323	12/02/2026 16:31	Neither good nor poor	The secretary made 2 appointments ¹ after another when she did need to as it all happened on the 1st appointment
2324	12/02/2026 18:20	Good	
2325	12/02/2026 18:23	Good	Good service you have a lot to do ...
2326	12/02/2026 19:36	Good	Lack of appointments is an issue
2327	13/02/2026 08:21	Very good	Quick easy check-in. Polite helpful receptionist. Sister Sarah was very professional and understanding during my treatment.
2328	13/02/2026 09:14	Good	Waiting a week for blood test sample seemed excessive when taking into account stool samples were done a week prior
2329	13/02/2026 09:35	Neither good nor poor	Not impressed at all was in the room for 3 mins didn't think I was listen to much
2330	13/02/2026 10:18	Very good	Excellent service would recommend surgery to family friends
2331	13/02/2026 10:19	Good	Everything was just "okay."
2332	13/02/2026 10:44	Very good	On time no problems
2333	13/02/2026 10:43	Very good	On time very friendly very efficient
2334	13/02/2026 10:53	Very good	Nothing
2335	13/02/2026 11:00	Very good	Everything was perfect thank you.
2336	13/02/2026 12:04	Very good	Quick on time as always
2337	13/02/2026 12:47	Very good	Sent for CT scan to make sure all is OK
2338	13/02/2026 14:06	Very good	Always try to accommodate your needs
2339	13/02/2026 14:41	Very poor	
2340	13/02/2026 14:40	Very good	I checked in on arrival and then found the nurse waiting for me. She had difficulty finding blood so she called another more experienced nurse to come in. Dawn immediately found blood and took enough to fill the tubes. Both Nurses were lovely, spoke gently to me and were very understanding.
2341	13/02/2026 14:50	Neither good nor poor	appt delayed, room was not signposted, I could have given the info needed (weight, blood pressure & heart rate) over the app or phone as I have done with modality, rather than travelling to be in person for the tests (as I now have to do under shared care)
2342	13/02/2026 15:16	Very good	The TV monitor is informative whilst waiting for appointment. All nurses very nice and helpful.
2343	13/02/2026 16:46	Very good	
2344	13/02/2026 18:17	Very good	Very good service
2345	13/02/2026 19:02	Good	
2346	13/02/2026 19:27	Very good	Answered any concerns I had and many I didn't. Great appointment with a great outcome

2347	13/02/2026 20:52	Good	It was a locus doctor not knowing my history took a little longer to find reason for visit
2348	13/02/2026 21:23	Very good	Always get good service with pleasant staff
2349	14/02/2026 07:56	Very good	Polite, pleasant, informative
2350	14/02/2026 08:40	Very good	
2351	14/02/2026 09:12	Very good	The practice nurse was caring, informative and reassuring, she ensured I had the correct information and left feeling listened to
2352	14/02/2026 09:13	Very good	Because I have always been treated with the utmost respect and dignity and this time was no different thank you very much Alan.
2353	14/02/2026 09:17	Very good	Full explanation of test results. Advice how to manage my condition.
2354	14/02/2026 09:34	Neither good nor poor	Would be better if we didn't have to wait so long for appointments but I sopose that can not be helped with all the people you deal withng
2355	14/02/2026 09:52	Good	Nothing
2356	14/02/2026 10:31	Very good	Everything explains well if anything I think it should be better/louder when your name is called
2357	14/02/2026 11:33	Very good	Everything was smooth and I wasn't waiting long
2358	14/02/2026 12:13	Very good	My appointment was processed very satisfactorily and the medical staff member did a good professional job in a pleasant manner.
2359	14/02/2026 12:28	Very good	The young women I saw was friendly and excellent at her job. I was seen within minutes of my appointment. Ans d not a bruise in sight. Please thank her for me.
2360	14/02/2026 12:35	Very good	Very pleasant visit.
2361	14/02/2026 13:42	Good	Notification confusing, 2 appts thought it was just a changeof timing
2362	14/02/2026 13:50	Good	The nurse would not look at my eye and said I had to make another appointment. This has led to a delay in being checked for skin cancer. Also please check your first question. It doesn't make sense.
2363	14/02/2026 14:21	Very good	First class service with the doctor who anserwed my questions in a nice manner
2364	14/02/2026 15:12	Good	
2365	14/02/2026 15:35	Neither good nor poor	
2366	14/02/2026 20:50	Very good	Seen very quickly and follow appointment booked easily too
2367	15/02/2026 07:07	Very good	Quick and efficient service helpful staff
2368	15/02/2026 10:45	Very good	The doctors and nurses are extremely kind, caring and helpful.
2369	15/02/2026 11:36	Very poor	My visit was very good and I did not wait very long.

2370	15/02/2026 13:08	Very good	It was a review, I was told very clearly about the results of the blood tests and the appropriate figures for each test. I was asked about life style and general fitness. I appear to be healthy, fortunately. Thank you to all the Staff at the Medical Centre.
2371	15/02/2026 15:30	Very good	I had no problems whatsoever
2372	15/02/2026 18:15	Very good	
2373	15/02/2026 19:12	Good	The doctor was very helpful and helped me with me sorting my problem
2374	16/02/2026 07:31	Very good	Kind and helpful
2375	16/02/2026 09:11	Good	Comunicate with Care Provider
2376	16/02/2026 11:15	Very good	Excellent health care and admin
2377	16/02/2026 12:05	Very good	Timely appointment, excellent
2378	16/02/2026 12:37	Good	Always very helpful
2379	16/02/2026 14:07	Very good	Able to book an appointment with a doctor even though it was 2 weeks later than I would have liked
2380	16/02/2026 16:48	Very good	Appolntment on time and we'll looked after
2381	16/02/2026 18:11	Very good	Very verygood
2382	16/02/2026 18:15	Very good	
2383	16/02/2026 18:21	Neither good nor poor	The secretary wants more training, and not to book 2 appointments when a nurse can do both ie bloods and blood pressure
2384	16/02/2026 19:32	Very good	I was pleased with everything thank you.
2385	16/02/2026 21:51	Very good	Great staff, good communication.
2386	17/02/2026 08:01	Very good	On time, very professional and helpful staff
2387	17/02/2026 08:40	Very good	The answer I gave was because the service I used was excellent
2388	17/02/2026 08:47	Very good	Lovely nurse kind and considerate, thank you 😊
2389	17/02/2026 09:13	Very good	Quick and efficient service
2390	17/02/2026 09:32	Very good	Great service and continued care
2391	17/02/2026 09:38	Very good	Thorough check. Nice Sister who did the appointment
2392	17/02/2026 09:48	Very good	Such kind nurses
2393	17/02/2026 10:02	Very good	
2394	17/02/2026 10:15	Very good	I was seen early and consultation went as expected
2395	17/02/2026 11:23	Very good	Straightforward appointment process
2396	17/02/2026 11:59	Very good	I was touched by the kindness of the staff that delt with me. They were reassuring, took time to explain.

2397	17/02/2026 13:02	Very good	Nurse Jackie was very polite and easy to speak with about my health issues
2398	17/02/2026 14:01	Very good	Every thing is so clean and everybody is really polite.
2399	17/02/2026 14:11	Very good	Excellent service. My only slight issue is the call system (on the screen) is a bit quiet and can be hard to hear, particularly when there is background noise. I have good hearing and find it difficult. I saw several older patients missing it entirely.
2400	17/02/2026 14:41	Very good	All fine thanks
2401	17/02/2026 14:49	Very good	I found the doctor very helpful and caring staff at reception also
2402	17/02/2026 14:56	Neither good nor poor	Because I tried for weeks to get an appointment with a dr of my choice but had to phone in the morning at 8 was always over 20th person waiting & appointments where gone .This went on for weeksso in the end just got a random dr app
2403	17/02/2026 15:36	Neither good nor poor	The tv letting you know when you were called was very quiet making it hard to hear plus some of the seating had a table obstructing use properly.
2404	17/02/2026 15:49	Good	
2405	17/02/2026 15:49	Very good	The nurse put me at ease straight away and was so friendly. She also gave me advice on menopause symptoms and where to get help
2406	17/02/2026 16:17	Very good	I always have a very positive visit at my GP practice. The Diabetic Nurse knew exactly what she talking about. I booked in at the front door and as I walked into the waiting area, the Nurse was waiting for me. There was no room for improvement.
2407	17/02/2026 17:04	Very good	The service was quick and professional
2408	17/02/2026 18:56	Very good	A Very pleasant appointment.
2409	17/02/2026 19:09	Very good	Short waiting time.very kind and helpful nurse
2410	17/02/2026 19:42	Very good	They're on the ball
2411	17/02/2026 20:35	Very good	The nurse (Channel) had all my results ready to view and disciss and she was very pleasant, friendly and answered all my questions. It was a really nice appointment and very informative.y
2412	17/02/2026 22:28	Very good	Friendly staff. On time appointment.
2413	18/02/2026 08:26	Good	This is an overall result, whilst there have been issues, they are petty overall
2414	18/02/2026 09:03	Good	Nurse very good just late going in
2415	18/02/2026 09:06	Very good	
2416	18/02/2026 09:10	Very poor	I'm struggling to breathe , and sleeping akneea and the doctor absolutely usseleesand not wiling to help at all.

			I saw who I was meant to see, promptly. I explained why I needed to see someone. They looked, listened, sent for prescriptions which arrived the next day that treated the problem with almost immediate results in one case. Which is one hopes. Good service reminiscent, partially, of how it used to be 60 years ago.
2417	18/02/2026 09:22	Very good	
2418	18/02/2026 10:02	Very good	Appointment on time, staff were very helpful and pleasant
2419	18/02/2026 10:14	Very good	My appointment was on time no messing I was given answers to my questions by a lovely sister channel
2420	18/02/2026 10:18	Very good	Friendly staff and prompt response and service
2421	18/02/2026 10:26	Very good	Was treated with dignity and professionalism
2422	18/02/2026 10:32	Good	The experience was grand except for reception with only one person on duty wait times were too long. As I left there was seven people waiting.
2423	18/02/2026 10:49	Good	Routine check up
2424	18/02/2026 11:12	Very good	Kind and caring'
2425	18/02/2026 11:23	Very good	Dealt with on time.Friendly and efficient.
2426	18/02/2026 13:01	Very good	Prompt and good service, lovely lady all sorted
2427	18/02/2026 13:31	Very good	Service 5**
2428	18/02/2026 14:01	Very good	Make next patient volume slightly louder
2429	18/02/2026 14:08	Very good	
2430	18/02/2026 14:08	Very good	Was quick and all explained properly and told me results of blood pressure ,waiting on blood results to see if anything wrong , and what for and told me results
2431	18/02/2026 14:20	Very good	Everything is good and well run.
2432	18/02/2026 15:10	Neither good nor poor	
2433	18/02/2026 15:13	Very good	I was seen on time and the doctor dealt with my problems.
2434	18/02/2026 15:40	Neither good nor poor	It was neither good nor poor
2435	18/02/2026 15:47	Very good	I didn't have to wait long and Channel is very easy to talk to.
2436	18/02/2026 15:48	Very good	Nothing
2437	18/02/2026 15:52	Good	Diabetic nurse was very informative
2438	18/02/2026 16:41	Very good	Had a very positive appointment with the GP, who I felt understood my medical problems, and requirements.
2439	18/02/2026 17:45	Very good	Convenient checking in screen and prompts where to go on big screen
2440	18/02/2026 18:15	Very good	Punctual, efficient

2441	18/02/2026 22:22	Very good	Bourbon biscuits and a cup of tea would be nice lol
2442	19/02/2026 08:24	Good	
2443	19/02/2026 09:11	Very good	My Doctor was very thorough asking lots and lots of questions and very professional indeed. Very informative with empathy to my injury. She gave loads of advice and best route to help me. She was with out doubt the best doctor I have seen Atleast 24trs
2444	19/02/2026 09:30	Very good	
2445	19/02/2026 09:43	Very good	
2446	19/02/2026 10:11	Very good	On time and was very happy with the results
2447	19/02/2026 10:13	Very good	I find using the system of signing in by computer very easy and quick to use reducing time for patients and your staff. The staff are all very welcoming and professional which makes you at ease straightway.
2448	19/02/2026 10:31	Good	Appointments earlier than 4weeks with a doctor
2449	19/02/2026 10:39	Very poor	Non availability of doctors and not able to make an appointment with a doctor
2450	19/02/2026 10:54	Very good	No just keep up the work you are doing thank you 🙏
2451	19/02/2026 11:31	Good	
2452	19/02/2026 11:35	Very good	Always first rate good advice given always great staff a joy to visit many thanks
2453	19/02/2026 12:36	Very good	Very professional
2454	19/02/2026 12:39	Very good	Evrything was fine. Thank you.
2455	19/02/2026 13:31	Very good	It was good
2456	19/02/2026 13:31	Very good	Very pleasant visit, the nurse was super and helpful
2457	19/02/2026 13:40	Very good	Very friendly and polite
2458	19/02/2026 14:00	Very good	Excellent service no waiting straight in no waiting
2459	19/02/2026 14:17	Very good	Always efficient and everything explained well
2460	19/02/2026 14:33	Very good	Visit was prompt and professional, yet still friendly and informal.
2461	19/02/2026 15:34	Good	
2462	19/02/2026 15:52	Very good	Got all my questions answered
2463	19/02/2026 16:02	Good	Seen promptly and taken notice of
2464	19/02/2026 16:14	Very good	Lynn was very thorough
2465	19/02/2026 16:18	Very good	I went for bloods taken and arrived early was taken in straight away and was home before my appointment time very good service
2466	19/02/2026 16:29	Very good	Very informative about my tests..... a bit of a delay in being seen but you can't plan for that
2467	19/02/2026 17:06	Very good	Efficient and friendly service

2468	19/02/2026 17:16	Very good	Punctual. Reassuring.
2469	19/02/2026 17:27	Neither good nor poor	Receptionists/those that answer the phone are always very helpful, however, appointments are difficult to arrange at convenient times as a full time worker. Frustrating that I have to phone to get repeat prescriptions of HRT even after having annual assessment. I know of other people at other practices who can order online. I have to phone each time and can be number 10+ in the queue, the option of call back is not always appropriate as I am in frequent work meetings and can't answer the call back so have to go through the process again!
2470	19/02/2026 17:36	Very good	Didn't have to wait. Very helpful discussion and advice given. Made to feel at ease.
2471	19/02/2026 17:50	Very good	I always have good service, never a problem
2472	19/02/2026 16:08	Good	
2473	19/02/2026 20:55	Very good	I thought I had answered this survey already. It was an annual review. I was given all the blood results and told what they meant. I was very satisfied that I am so healthy!!!The nurse was very efficient and kind.
2474	20/02/2026 08:50	Very good	Every thing was ok
2475	20/02/2026 09:43	Good	The appointment was good but seemed brief, I leat with more questions than answers
2476	20/02/2026 09:51	Very good	Very timely appointment and very caring nurse
2477	20/02/2026 10:13	Very good	I have never had an issue with this surgery since using when I moved to the area. So much better than other surgeries I have been to. No faults whatsoever. Keep up your hard work.
2478	20/02/2026 11:30	Neither good nor poor	
2479	20/02/2026 11:40	Very good	Appointment on time. Very friendly and efficient staff who were very helpful and reassuring.
2480	20/02/2026 12:00	Very good	
2481	20/02/2026 13:49	Good	Offer earlier appts with doctors, although the nurses are good they often refer you on to a doctor which is then another sppt.nurses are really good they often refer you
2482	20/02/2026 14:02	Very good	Efficient, friendly & knowledgeable.
2483	20/02/2026 14:19	Very good	Extremely prompt
2484	20/02/2026 15:31	Good	
2485	20/02/2026 15:31	Very good	Very Helpful 👍
2486	20/02/2026 15:34	Very good	It's a pleasure to come and see lovely dawn holden
2487	20/02/2026 15:31	Very good	Very organised, Dr Simpson was prepared and had all the questions I would be asking.
2488	20/02/2026 15:43	Good	I gave my answer because that's what I think , my visit was good.
2489	20/02/2026 16:03	Very good	Very pleasant staff

2490	20/02/2026 16:06	Very good	
2491	20/02/2026 16:32	Very good	I was told what was needed and presented to me well. I was asked relevant questions and asked if I had any questions about this. Happy and cheerful bedside manner so to speak. Happy with this visit. Thank you..
2492	20/02/2026 17:02	Very good	Nurse was on time. Very friendly and thorough.
2493	20/02/2026 22:17	Very good	Kindness, helpful and efficient.
2494	20/02/2026 22:23	Very good	I was seen quickly by a very efficient and polite staff memberff
2495	21/02/2026 00:49	Very good	It just was very good. Dr Simpson was lovely with me and it was a very good appointment. I don't think you could do anything better.
2496	21/02/2026 07:12	Very good	Hello call at med ren for RVS Jab , it was very good , no pain , also I had see the Dr the day before, he had told me I was on some New Med for the last 2 weeks for my Prostaytxwith No explanation or side infect, so when having my jab I asked the nurses, and she explained my bad behaviour (bum) was a side effect and it has been bad ,I'm having to wear pads when going out . But the Dr said I need to take New Meds for the next 6 weeks and then review. Mmy name is Mr Robert Sargeson 02 06 1950
2497	21/02/2026 09:58	Very good	Always a pleasure to see our GP with the helpful advice and support given during our appointment.
2498	21/02/2026 10:39	Very good	On time, no waiting
2499	21/02/2026 11:00	Good	
2500	21/02/2026 11:32	Very good	The Nurse Chanelle was very explanatory and friendly, someone who you felt you could talk to.
2501	21/02/2026 11:33	Very good	The Nurse Chanelle was very explanatory and friendly. Someone who you felt at ease with and easy to talk to.
2502	21/02/2026 12:51	Very good	
2503	21/02/2026 14:06	Very good	Check in was smooth and blood sample collected efficiently. WiFi in waiting area is not clear.
2504	21/02/2026 14:16	Very good	Extremely helpful and reassuring
2505	21/02/2026 14:17	Very good	Efficient and friendly service
2506	21/02/2026 14:36	Very good	Very efficient operation
2507	21/02/2026 14:33	Very good	The nurse was very helpfull and told me all i wanted to know about my blood resultes
2508	21/02/2026 14:50	Very good	Nearly on time appointment, Dr Victoria Simpson was excellent
2509	21/02/2026 15:44	Very good	Professional service
2510	21/02/2026 15:59	Neither good nor poor	Better system with my medication so I'm not spending every Tuesday ringing the doctors and pharmacy back and forth

2511	21/02/2026 16:00	Very good	Test results explained clearly and concisely. Appointment was also on time
2512	21/02/2026 16:30	Good	Wasn't too busy and got straight in on my appointment time
2513	21/02/2026 16:56	Very good	Although my appointment was just for a routine review, when I explained to the nurse practitioner that I had recently had an unexplained fall, she gave me a thorough explanation, being most sympathetic & conscientious. It was most gratifying that she took such a holistic approach, rather than just fulfilling the original brief. I left feeling reassured, without the need for a further appointment. A lovely young girl, & a credit to your organisation.
2514	21/02/2026 17:15	Very good	
2515	22/02/2026 06:43	Good	
2516	22/02/2026 09:31	Good	
2517	22/02/2026 12:55	Very good	When the ned doctor wasn't sure what to do she brought Dr Totty in to help us.
2518	22/02/2026 14:51	Very good	
2519	22/02/2026 15:34	Very good	Healthcare assistant very pleasant kind and knowledgeable
2520	22/02/2026 15:40	Very good	Very helpful and informative
2521	22/02/2026 15:44	Good	The service has improved over the last couple of years
2522	22/02/2026 17:23	Very good	
2523	22/02/2026 18:28	Very good	The nurse was polite and friendly and made me feel at ease. made me feel at ease
2524	23/02/2026 15:01	Good	Timing of appointments
2525	23/02/2026 16:27	Very good	I was seen on time, the nurse explained what would happen and I felt at ease. . You could not have done anything any better
2526	23/02/2026 16:54	Very good	On time , and pleasant to talk to and listened and had time to talk things over well done, alan c
2527	23/02/2026 18:19	Very good	My appointment was on time. Everything was explained to me on the Doctor listen to what I was saying so overall no complaints from me.
2528	23/02/2026 18:51	Good	
2529	23/02/2026 20:14	Very good	Very efficient and helpful
2530	23/02/2026 21:36	Very good	
2531	24/02/2026 08:11	Very good	Didn't wait long everyone friendly and reassuring
2532	24/02/2026 08:52	Good	Possibly check the notes to make sure which blood tests are being asked for or write the notes in such a way that it is clear which bloods you are asking for. 2nd lot seemed buried in the notes so the nurse had to repeat the blood test. Not a criticism of the nurse who was lovely.
2533	24/02/2026 09:02	Very good	HCA knew exactly what she was doing. Friendly yet professional.

2534	24/02/2026 09:13	Very good	
2535	24/02/2026 09:57	Very good	People seem to do their best for the patients.
2536	24/02/2026 10:13	Very good	The staff were polite
2537	24/02/2026 10:17	Very good	I never fail to be amazed and thankful by the OWMC. Professional, friendly along with an incredible range of services make the practice "outstanding"
2538	24/02/2026 10:43	Very good	Very perfection people in and out in no time
2539	24/02/2026 11:01	Very good	I am delighted with my new drs surgery. They are very helpful, approachable and go out of their way to get you an appointment as soon as possible. With the dr I want to see. So far they are amazing
2540	24/02/2026 13:39	Very good	Very polite staff, appointment time adhered to
2541	24/02/2026 13:52	Very good	Straightforward no delays.
2542	24/02/2026 14:31	Good	Received the required appointment
2543	24/02/2026 14:31	Very good	I always feel so much better when I have busted the practise reassured with a plan of action
2544	24/02/2026 14:51	Very good	Brilliant nothing is to much trouble, and always feel reassured and feel instantly better after a visit to see Dr Bolton.
2545	24/02/2026 15:05	Good	
2546	24/02/2026 15:07	Very good	I achieved just what I hoped for.
2547	24/02/2026 15:32	Very good	Everything was explained really well and she was friendly and put me at ease before the smear test
2548	24/02/2026 15:35	Very good	All my questions were answered by the nurse who was also polite friendly and professional
2549	24/02/2026 16:22	Good	No problems that I felt needed working on
2550	24/02/2026 16:58	Very good	The visit was about taking blood tests for Edoxaban a blood thinner, the nurse was very quick and lovely.
2551	24/02/2026 17:02	Very good	Checked in ,seen at my appointment time,pleased to see a doctor in person and happy with the outcome. Told I need lots of tests but no doctor to explain why? For someone who's had cancer multiple times this isn't very fair is it?
2552	24/02/2026 18:17	Poor	
2553	24/02/2026 19:21	Very good	Nothing was wrong.
2554	24/02/2026 20:27	Good	On time , pleasant atmosphere and friendly and very efficient health care nurse .
2555	25/02/2026 07:57	Very good	Appointment was ok. No bother at all.
2556	25/02/2026 08:31	Neither good nor poor	No examination of spine. Lack of interest
2557	25/02/2026 08:35	Very good	Always a great service , fantastic staff.
2558	25/02/2026 09:01	Very good	Dawn was superb and friendly

2559	25/02/2026 09:04	Very good	Happy how I was dealt with
2560	25/02/2026 09:13	Good	All depends on who's on at the reception
2561	25/02/2026 09:33	Very good	This practice is absolutely brilliant
2562	25/02/2026 09:31	Very good	The visit was a good experience with no rush and I was treated with kindness and consideration. Thank you.
2563	25/02/2026 10:13	Very good	Listened to and was well advised
2564	25/02/2026 10:52	Good	
2565	25/02/2026 12:00	Very good	As usual I was treated in a friendly and professional manner by Dawn.
2566	25/02/2026 13:01	Very good	Great service
2567	25/02/2026 13:11	Very good	You don't have to wait long before you are called for your appointment
2568	25/02/2026 14:19	Very good	I received excellent care.
2569	25/02/2026 14:41	Very good	Very organised and helpful
2570	25/02/2026 14:51	Very good	Make you feel at ease never waiting too long to be seen
2571	25/02/2026 15:01	Good	
2572	25/02/2026 15:11	Very good	My appointment was punctual and Dr Brogan very pleasant.
2573	25/02/2026 15:12	Very good	My appointment was on time and went smoothly
2574	25/02/2026 15:32	Very good	The nurse was very easy to talk to and explained everything to me.
2575	25/02/2026 15:45	Very good	Extremely thorough investigations. Dr Jay amazing
2576	25/02/2026 15:51	Very good	Dr Bruden was helpful, welcoming and made me feel my issue was appropriate for a GP face to face appointment.
2577	25/02/2026 18:56	Very good	Full & Excellent service that put me at ease
2578	25/02/2026 20:03	Good	Because that's the way I feel about it.
2579	25/02/2026 21:02	Very good	Efficient professional and caring
2580	25/02/2026 21:57	Very good	Very good no time wasted.
2581	26/02/2026 07:18	Very good	
2582	26/02/2026 08:41	Very good	Appointment was on time, everything went smoothly
2583	26/02/2026 08:38	Good	It is very good but just think that getting an appointment could be a little easier I understand that doctors are very busy but some of them do rush you a little and I know that the person in front of you could be very poorly but it's swings and roundabouts what they lose on one they make on the other
2584	26/02/2026 09:14	Very good	Very well organised and distributed

			The doctor was very informative and spent some time explaining which was good he did say he'd ring me back if there was a medication I could take every day to help my condition and he said if there wasn't he would not ring me back the only thing he could have done better if found one. It just means I will have to keep coming to the surgery to see a doctor to obtain the tablets because they are not on a repeat prescription
2585	26/02/2026 09:12	Very good	
2586	26/02/2026 09:58	Very good	Lovely HCA
2587	26/02/2026 10:00	Very good	Nurse was really good and really helped.me .
2588	26/02/2026 10:08	Very good	
2589	26/02/2026 11:11	Very good	Quite helpful and pleasant
2590	26/02/2026 11:16	Good	Different approach to other experiences
2591	26/02/2026 12:05	Very good	My appointment was on time and Michelle the HCA was very pleasant, informative and painless
2592	26/02/2026 12:55	Very good	Always good service at OWMC
2593	26/02/2026 12:58	Very good	
2594	26/02/2026 13:54	Very good	
2595	26/02/2026 14:13	Very good	Lovely nurse very efficient, and reassuring.
2596	26/02/2026 14:33	Good	
2597	26/02/2026 14:36	Good	Very thorough
2598	26/02/2026 14:51	Good	Initially a delay in getting an appointment. A short wait at the surgery, as the nurse was running slightly behind.
2599	26/02/2026 15:10	Good	
2600	26/02/2026 15:15	Very good	Friendly, helpful consultation. Did not feel rushed but listened to. Thank you.
2601	26/02/2026 15:58	Good	Appointment was on time. The nurse was very pleasant and helpful with questions asked.
2602	26/02/2026 16:20	Very good	I feel listend to and every body is very kind
2603	26/02/2026 17:16	Very good	Nothing My visit was really helpful
2604	26/02/2026 17:34	Very good	I was seen on time by a friendly kind nurse.
2605	26/02/2026 18:12	Good	Appointment on time
2606	26/02/2026 20:51	Very good	Slightly delayed but no problem was treated with respect and courtesy
2607	26/02/2026 21:28	Good	When I arrived and checked in (five to ten minutes early) I was informed by the system that appointments were running six minutes behind time.
2608	27/02/2026 04:46	Very good	Service is much better than my old GP practice you get stuff done
2609	27/02/2026 08:57	Very good	Andrew was excellent. Extremely professional and polite

2610	27/02/2026 09:06	Good	The doctor I saw was easy to talk to and very thorough. The receptionist should learn some manor's on the way they treat the public. Terrible attitude.
2611	27/02/2026 09:31	Very good	I was seen by the doctor close to my appointment time and the doctor was helpful as always and did her best to attend to my health needs.
2612	27/02/2026 09:37	Very good	
2613	27/02/2026 09:44	Very good	The locum Doctor i seen took time to check me over and explained the significant symptoms of low iorn levels and my blood sugars.
2614	27/02/2026 10:12	Very good	Dealt with quickly and on time
2615	27/02/2026 10:21	Very good	Everything I needed was there
2616	27/02/2026 10:36	Very good	Dr Simpson was brilliant
2617	27/02/2026 11:03	Very good	Appointment on time, dr very thorough and reassuring.
2618	27/02/2026 11:19	Very good	
2619	27/02/2026 12:59	Very good	Fast and efficient system.
2620	27/02/2026 13:29	Very good	On time professional
2621	27/02/2026 14:30	Very good	It was ontime and the dr fish was very nice.
2622	27/02/2026 14:51	Very good	Excellent service
2623	27/02/2026 15:52	Good	Just a good experience
2624	27/02/2026 16:03	Very good	On time & efficient
2625	27/02/2026 16:04	Very good	Very friendly staff
2626	27/02/2026 16:13	Good	I put this because I feel that you can't get to actually see a DOCTOR when you are ill you have to wait weeks which is no good when you are ill. The way the practices are being run since Covid is not fit for purpose.
2627	27/02/2026 16:33	Good	It pleasent & relaxing
2628	27/02/2026 16:36	Very good	Proactive
2629	27/02/2026 17:20	Very good	All went well
2630	27/02/2026 18:44	Very good	On time and nurse very good
2631	27/02/2026 23:19	Very good	Very well looked after
2632	28/02/2026 08:30	Very good	
2633	28/02/2026 08:38	Very good	My visit to the nurse was on time but the sound on the TV notice is not load enough
2634	28/02/2026 09:26	Very good	Prompt service, very pleasant nurse and informative.
2635	28/02/2026 09:31	Very good	Appointment on time made to feel at ease during procedure

2636	28/02/2026 09:42	Very good	Very efficient, pleasant staff, seen within 5 minutes
2637	28/02/2026 09:43	Very good	Channel was very informative and gave all information I asked for. Also very pleasant am I didn't feel I was being rushed out. She gave me plenty time to explain my conditions.
2638	28/02/2026 10:12	Very good	Error,sporty,iit was v good.Excellent
2639	28/02/2026 11:05	Very good	Throughout this process the staff were friendly, approachable and efficient. The receptionist was friendly and helpful creating the appointment. Nurse coward was friendly and efficient and managed a question regarding my medication perfectly. The whole appointment felt like having a friendly chat which is great for clinician/patient relationship.
2640	28/02/2026 11:29	Very good	I can always get my oncology bloods done - Michelle & Dawn are fab at getting my veins!
2641	28/02/2026 11:30	Good	The HCA's Michelle & Dawn are excellent, Dr Bolton and the other doctors I've seen are also, and the receptionists are usually really helpful. My only issue has been getting support re problems with my adult daughter who lives with me.
2642	28/02/2026 12:07	Very good	On time and efficient
2643	28/02/2026 13:14	Very good	Nurse was pleasant and blood test went well.
2644	28/02/2026 13:34	Very good	Very nice friendly & helpful girl
2645	28/02/2026 13:48	Very good	Feel supported
2646	28/02/2026 13:59	Very good	All round good service.
2647	28/02/2026 14:10	Very good	Seen straight away and listened to the nurse was lovely and answered all my questions
2648	28/02/2026 14:15	Very good	Excellent prompt appointment.
2649	28/02/2026 14:35	Very good	Appointments were made efficiently and the nurses were excellent
2650	28/02/2026 14:57	Very good	The doctor listened to what i had to say
2651	28/02/2026 15:40	Very good	Didn't have to wait long, staff member very pleasant and professional
2652	28/02/2026 15:47	Very good	Jackie Bailey was as always very helpful and looks after me every time I have seen her
2653	28/02/2026 16:07	Very good	Gp was thoughtful and caring acted very professionally but very kind and understanding
2654	28/02/2026 16:55	Very good	You help me fit my appointments round work.
2655	28/02/2026 17:06	Good	reception staff not very helpful however appointment was on time
2656	28/02/2026 17:43	Very good	Everything was done quickly with smiling pleasant staff. Thank you.
2657	28/02/2026 17:47	Very good	Dr.Jaya was very thoughtfer and such a nice Man .ne Manm
2658	28/02/2026 18:01	Very good	I saw the nurse Jackie Bailey and she listened to my pr oblems and sorted everything out. She explained thing to me carefully making sure that I understood. I left feeling very satisfied with my appointment,

2659	28/02/2026 18:40	Very good	Whenever I've had need to contact them they have been very helpful and polite
2660	28/02/2026 18:58	Good	Good
2661	28/02/2026 22:00	Very good	The practice nurse I was booked into see was very efficient and answered all my concerns. When I visit the practice I always feel comfortable in their care.
2662	28/02/2026 22:45	Very good	The nurse explained everything to me and I was very happy with the result and she listened to everything I had to say she was lovely I do not go to the doctors a lot but she said I had passed my MOT and all was well.