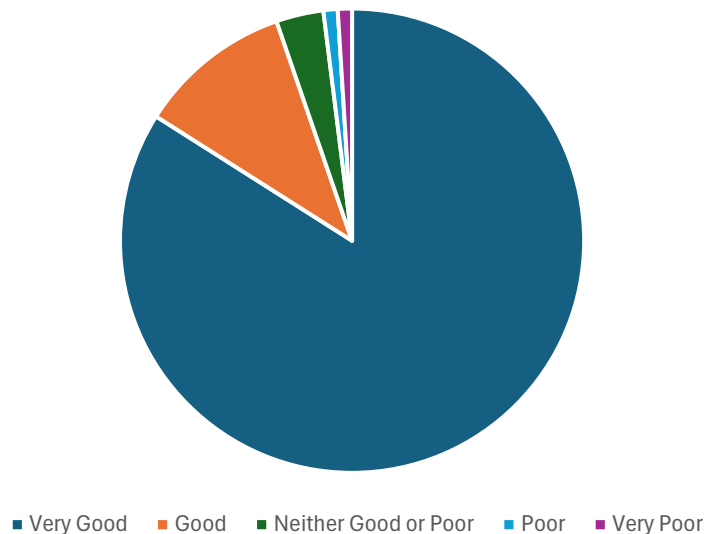


Friends & Family Test,
Results March 2026



ID	DATE	RESPONSE	COMMENT
2663	3/1/26 9:16:09	Very good	I recently had an appointment with Dr.Bolton and she couldn't have looked after me any better, she's a wonderful Dr. x
2664	3/1/26 9:20:20	Very good	excellent nurse
2665	3/1/26 9:20:32	Very good	The nurse was very professional
2666	3/1/26 13:06:45	Neither good nor poor	When I rang and asked for an appointment with Debbie Fish I was told there weren't any until next Monday 2/3/2026 I was in the doctors with my husband and saw Debbie and she thankfully gave me an appointment on Friday. I have a chest infection.
2667	3/1/26 13:15:56	Very good	Dr J is thorough and very empathetic, as a result of my visit I received updated medication and Blackpool vic rang and I was fast tracked to the stroke department
2668	3/1/26 14:31:50	Very good	Very friendly & helpful thank you
2669	3/1/26 14:37:38	Very good	Always been deal with quickly and friendly
2670	3/1/26 20:16:55	Poor	Messing up prescriptions
2671	3/1/26 20:42:25	Neither good nor poor	It seems like the wrong diagnosis I was in severe pain,

2672	3/1/26 23:23:10	Very good	All went well.
2673	3/1/26 23:25:36	Very good	Brilliant.
2674	3/2/26 18:22:42	Very good	The receptionist are very helpful.
2675	3/3/26 8:18:56	Very good	
2676	3/3/26 8:36:16	Very good	Great staff, thorough in their investigations, clear explanations as to what their thought processes are and next steps.
2677	3/3/26 8:41:40	Very good	
2678	3/3/26 8:43:43	Very good	Dr Bolton was professional, kind and helpful as always.
2679	3/3/26 9:11:31	Neither good nor poor	The Doctor i was booked to see was not in, I am not very well at the moment and continuity is importent maybe a conversation before passing to a junior Dr would have been more useful although he was helpful but a little unsure .
2680	3/3/26 9:31:25	Very good	Everything was perfectly done on time
2681	3/3/26 9:53:02	Very good	I was offered a prompt appointment. The HCA who took my blood was very kind and efficient and booked me in to speak with a diabetic nurse in a few days time. There was nothing to be improved upon.
2682	3/3/26 9:56:25	Very good	Very professional and friendly
2683	3/3/26 10:01:41	Very good	I find the service they give is excellent and have not had any problems when visiting
2684	3/3/26 10:04:13	Very good	
2685	3/3/26 10:27:21	Very good	Dr very helpful and pleasant, hopefully my problem will get sorted out.
2686	3/3/26 10:55:24	Very good	Appointment took place on time and outcome was as expected
2687	3/3/26 11:32:08	Very good	Helpful polite on time
2688	3/3/26 14:10:29	Very good	I've always been able to get an appointment when needed and everyone I've seen has been professional, kind and always with a smile
2689	3/3/26 14:31:28	Neither good nor poor	It's just as it always is
2690	3/3/26 15:55:24	Very good	Reception was good. Blood test by Michelle was good as always. Everything went very well.
2691	3/3/26 16:12:31	Very good	My appointment was just a few minutes delayed. Staff were professional and friendly.
2692	3/3/26 16:25:51	Very good	
2693	3/3/26 17:12:00	Very good	The nurse I saw yesterday was very good , she explained everything.
2694	3/3/26 18:57:33	Good	
2695	3/3/26 18:58:25	Good	Everything ok seen on time
2696	3/3/26 19:41:19	Very good	Excellent practice . Knowledgable caring doctors// nurses and staff

2697	3/3/26 21:09:04	Good	I had to wait approximately 3 weeks to get to see the dr needed to see the
2698	3/4/26 7:55:50	Very good	You feel listened to and not rushed .
2699	3/4/26 8:32:56	Very good	Brilliant surgery, very understanding doctors and staff
2700	3/4/26 8:41:36	Very good	
2701	3/4/26 9:03:34	Very good	I was seen early. The GP listened to me and I felt heard. She considered my opinion and treat me with respect.
2702	3/4/26 9:18:22	Very good	Could not have been better! I experienced a kind, caring and professional attitude during the consultation.
2703	3/4/26 9:38:47	Very good	First Class service
2704	3/4/26 9:59:27	Very good	Felt listened to and not rushed
2705	3/4/26 10:07:59	Very good	Polite staff, seen quickly
2706	3/4/26 10:31:15	Very good	Always helpful with a smile never had to wait long really nice people many thanks
2707	3/4/26 10:36:29	Good	
2708	3/4/26 10:39:36	Very good	I managed to see the dr whom was very helpful
2709	3/4/26 10:43:45	Very good	Excellent service always feel in safe hands
2710	3/4/26 10:52:19	Very good	Quick and efficient
2711	3/4/26 10:59:38	Very good	I was kept informed by the over head TV sets and when you sign in on arrival
2712	3/4/26 11:43:35	Good	Half n hour late
2713	3/4/26 12:00:36	Very good	Really very helpful receptionist & my appt was with Dawn on time very good
2714	3/4/26 10:44:08	Good	
2715	3/4/26 13:13:12	Very good	Was on time
2716	3/4/26 14:21:10	Very good	The doctor was very helpful and understanding
2717	3/4/26 15:11:13	Very good	
2718	3/4/26 15:52:19	Very good	Appointment on time. Doctor was very helpful.
2719	3/4/26 16:58:13	Very good	Always treated with dignityand excellent care
2720	3/4/26 18:11:13	Very good	I LOVE POLITE PEOPLE IT MAKES LIVE EASIER.
2721	3/4/26 19:03:23	Very good	Was seen on time
2722	3/4/26 21:22:10	Very good	No problems
2723	3/4/26 22:06:59	Very good	Seen on time lovely HCA
2724	3/4/26 22:20:38	Very good	
2725	3/4/26 22:21:18	Very good	

2726	3/5/26 8:04:13	Very good	Kind, friendly, welcoming.
2727	3/5/26 8:14:37	Very poor	One member of the reception team refuses to issue repeat prescriptions to the pharmacy despite having had them for 6+months. I therefore have to ask the pharmacist to contact the surgery who then issue the prescription..it's a farce!
2728	3/5/26 9:01:04	Very poor	
2729	3/5/26 9:05:10	Very good	On time .
2730	3/5/26 9:28:08	Good	
2731	3/5/26 9:31:16	Very good	Excellent practice never had better care from any other practice I have been with
2732	3/5/26 9:42:20	Very good	On time and the nurse was very understanding
2733	3/5/26 9:44:20	Very good	On time and. efficient Nurse
2734	3/5/26 9:50:28	Very good	My appointment was on time everything was good
2735	3/5/26 10:23:42	Good	Sometimes helpful
2736	3/5/26 10:29:47	Very good	Very friendly and efficient.
2737	3/5/26 11:11:57	Very good	Very useful information
2738	3/5/26 11:18:17	Good	
2739	3/5/26 11:17:25	Neither good nor poor	I was initially told I could not have an appointment for 3 weeks.it was only when I pursued it i managed to get a telephone appointment
2740	3/5/26 11:26:37	Neither good nor poor	Nothing resolved just told to up my tablets at night for pain
2741	3/5/26 11:35:53	Very good	Very clear instructions given and very easy to engage with overall.
2742	3/5/26 11:48:43	Very good	Dr and assistant very professional
2743	3/5/26 11:51:00	Very good	Dr Simpson and Nurse assistant Lynn Parsons very pleasant, and professional and are a credit to the practice.
2744	3/5/26 12:00:43	Very good	
2745	3/5/26 12:34:52	Very good	Excellent, friendly and efficient care
2746	3/5/26 13:02:09	Very good	My experience is always very good at tge medical centre what I do find very frustrating is how long we have to wait for appointments
2747	3/5/26 13:27:51	Very good	
2748	3/5/26 13:50:38	Very good	
2749	3/5/26 13:55:07	Very good	My appointment was more or less on time.The doctor addressed all my needs and assured me if treatment did not work to contact him for a reassessment.
2750	3/5/26 14:32:51	Good	

2751	3/5/26 15:00:48	Very good	Wonderful kind people who care
2752	3/5/26 15:06:07	Neither good nor poor	Had to wait forty minutes for my appointment
2753	3/5/26 16:53:27	Very good	Was seen promptly by a friendly welcoming member of the teay
2754	3/5/26 19:11:24	Poor	I saw a nurse who was very degrading
2755	3/5/26 19:19:44	Very good	Very professional and friendly people
2756	3/5/26 19:23:30	Very good	Very friendly and professional service
2757	3/5/26 20:17:28	Very good	Aalways very professional, friendly and polite, i dont know what i would do without thr OWMC.
2758	3/5/26 20:31:41	Very good	Staff very friendly
2759	3/5/26 22:36:13	Very good	Very efficient
2760	3/6/26 8:04:04	Very good	Pleasant reception. Text reminders for appointment. Check ok. Waiting more or less o time. Appointment it self was a good experienc
2761	3/6/26 8:18:11	Very good	I was given some further information about my condition and prescribed some more medicine to help me feel better
2762	3/6/26 9:07:20	Good	I can for a blood test not my favourite thing. The lady who took it was very pleasant and got the blood on the first attempt which isn't always the case.
2763	3/6/26 9:18:07	Very good	I have always found my GP Practice efficient and helpful and they have always addressed my families needs over many years
2764	3/6/26 9:21:20	Very good	Excellent. Receptionist who made appointment was very helpful and courteous. Arrived at appointment and used the electronic check in system. Appointment was on time. Courteous health assistant who took blood sample.
2765	3/6/26 9:25:08	Very good	always find everyone friendly and helpful think you do a great job
2766	3/6/26 9:32:32	Very good	Very thorough and polite
2767	3/6/26 9:36:38	Very good	Great service
2768	3/6/26 9:52:38	Good	Efficient and friendly service. I question why it now takes three visits to complete what used to be managed in one.
2769	3/6/26 10:15:02	Very good	Always very helpful and listen to my problems when I'm asking questions.
2770	3/6/26 10:17:09	Very good	More or less on time but volume on screens is too low
2771	3/6/26 10:19:30	Very good	Very happy with everything no problem at all
2772	3/6/26 10:21:30	Very good	Everything was just fine thank you
2773	3/6/26 10:27:23	Very good	My appointment was a little earlier so that was good and a lovely nurse
2774	3/6/26 10:31:31	Very good	Everything was very good dr jay is very through

2775	3/6/26 10:40:59	Very good	Very prompt and professional service
2776	3/6/26 11:24:01	Very good	I was seen soon after I arrived and was treated with care and efficiency
2777	3/6/26 11:49:45	Very good	Pleasant friendly organised staff
2778	3/6/26 12:50:22	Very good	No was very pleased and ontime
2779	3/6/26 12:49:37	Very good	I attended Health and Wellbeing there isn't anything I can think of that could of been better.
2780	3/6/26 12:49:12	Very good	Claire Bolton is the best Dr I have ever been to such a helpful Dr I would give her 100 every time also the receptionists are always so helpful
2781	3/6/26 13:06:18	Very good	
2782	3/6/26 13:40:58	Very good	You been excellent and very friendly when ever I came in and all staff are so good in what they do
2783	3/6/26 14:32:37	Very good	When ever I visit the surgery there is always a sense of peace and calm.Appointments are pretty much on time. Doctor very helpful as I needed some advise. No complaints from me.
2784	3/6/26 15:24:09	Very good	Dr Bryson was very nice and explained and discussed my situation thoroughly thank you.
2785	3/6/26 15:53:52	Very good	Your colleague was very pleasant and knowledgeable and very helpful
2786	3/6/26 16:06:22	Very good	Dr Briden was on time and extremely patient with mum
2787	3/6/26 17:03:36	Very good	Everything well explained
2788	3/6/26 17:06:14	Very good	Everything good
2789	3/6/26 17:34:19	Very good	Dr Bryden was so understanding and caring
2790	3/6/26 18:30:58	Good	
2791	3/6/26 19:21:26	Neither good nor poor	Disappointing can only describe my visit. The first time in 26 years so you're not doing too bad.
2792	3/6/26 19:45:29	Very good	Dr Keith very helpful 😊
2793	3/6/26 23:00:55	Very good	Really nice sraff,on time.
2794	3/7/26 8:47:44	Very good	Excellent team of Doctors and health care professionals
2795	3/7/26 9:00:30	Very good	Dr Bolton sorted everything out very efficiently and I felt better after my appointment
2796	3/7/26 9:01:32	Very good	Excellent care
2797	3/7/26 9:02:01	Very good	The nurse was very good, and everything was very easy.
2798	3/7/26 9:11:20	Very good	Because the service is exceptional, building and staff second to none. Doctors excellent
2799	3/7/26 9:35:21	Very good	
2800	3/7/26 9:40:21	Very good	Nurses are very efficient and know their job
2801	3/7/26 9:46:47	Very good	Everything seems to run more smoothly these days
2802	3/7/26 9:49:00	Very good	I was called in soon after checking in. My visit was excellent and I headed home happy with my visit.

2803	3/7/26 10:20:47	Very good	Owmc have been warm, welcoming, waiting to help and if they didn't have the answers they said so and who would be able to help
2804	3/7/26 10:41:53	Very good	Little was great very helpful
2805	3/7/26 10:46:39	Very good	Explained everything thoroughly very pleased with the outcome
2806	3/7/26 10:50:43	Very good	Great service, and pleased to be in the category of the Cardiac Nurse Lynette
2807	3/7/26 11:18:03	Very good	
2808	3/7/26 13:51:17	Very good	Pleased with appointmem
2809	3/7/26 13:51:14	Very good	Brilliant staff and didn't have to have ms parsons 😊😊😊
2810	3/7/26 14:57:15	Very good	Excellent service. Very pleasant staff
2811	3/7/26 15:04:24	Very good	
2812	3/7/26 15:18:45	Very good	Nice and understanding
2813	3/7/26 15:18:43	Good	The appointment was on time and the nurse was very pleasant.
2814	3/7/26 16:24:59	Very good	
2815	3/7/26 16:49:07	Very good	Went for my annual. The nurse was lovely. Put you at ease gold star for loos a few poundsPut you at ease
2816	3/7/26 17:18:11	Very good	Dr j is very thorough and extremely pleasant.
2817	3/8/26 7:08:59	Very good	Everything was excellent, the staff be were lovely and attentive.
2818	3/8/26 9:43:54	Very good	Appointment was punctual and very efficient
2819	3/8/26 9:57:41	Very good	Dr Jay spent time listening. I did not feel rushed and have always felt supported and listened to.
2820	3/8/26 10:17:48	Very good	Appointment times are spot on ! Communication is very good !
2821	3/8/26 11:23:59	Very good	Much more easy going staff. A pleasure to attend
2822	3/8/26 12:25:38	Very good	I always go to Dr Bolton she is excellent in every way also the receptionists are so helpful
2823	3/8/26 15:10:37	Very good	Saw Dr.Totty and he helped me so much I can't thank him enough x
2824	3/8/26 16:13:51	Very good	Doctor Holmes was very helpful and understanding
2825	3/8/26 16:59:11	Very good	Sam George is my wellbeing advisor. She has great knowledge is a fab listener. A great service for the practice
2826	3/9/26 9:38:47	Good	
2827	3/9/26 11:12:39	Very good	Excellent surgery, all levels of staff helpful and understanding
2828	3/9/26 12:48:22	Very good	I couldn't fault it
2829	3/9/26 17:59:46	Very good	I've always been satisfied with the care I've had from Over Wyre.
2830	3/9/26 19:31:16	Very good	Appointment on time, lovely staff

2831	3/10/26 8:42:07	Very good	Appointment was on time everything was done to a high standard
2832	3/10/26 9:11:46	Very good	Pleasant welcome prior to blood samples being painlessly taken
2833	3/10/26 9:51:13	Very good	I was dealt with very efficiently
2834	3/10/26 10:13:41	Very good	Very supportive and gave good guidance to enable me to get better
2835	3/10/26 10:15:07	Very good	Very supportive and gave good guidance to help me get better
2836	3/10/26 10:20:40	Very good	Staff so friendly and helpful. Nurse explained everything regarding blood test .
2837	3/10/26 10:28:18	Neither good nor poor	Waiting to long for any signing of documents, the wait to see a doctor
2838	3/10/26 11:00:08	Very good	On time and the Doctor took time to listen.
2839	3/10/26 11:23:25	Very good	
2840	3/10/26 12:35:49	Very good	Nurse taking the blood samples was both efficient and courteous
2841	3/10/26 13:25:57	Very good	No waiting & very professional appointment.
2842	3/10/26 14:20:52	Very good	You could not do anything better
2843	3/10/26 14:34:44	Very good	I gave it very good my appointment was only 10 mins late but that was no problem I was treated extremely well
2844	3/10/26 14:52:24	Good	Doctor was able to explain my concerns and was. Very helpful
2845	3/10/26 15:25:43	Very good	Good doctors
2846	3/10/26 15:34:01	Very good	Everything was explained to me in simple language was on time and I felt reassured
2847	3/10/26 15:38:48	Neither good nor poor	Appointment lasted less than one minute to tell me blood sugar was 49 which I already knew from website. No action was advised to be taken so a bit pointless & could have been used by others. A phone call would have sufficed and saved me an hour of my time travelling to & from medical centre
2848	3/10/26 16:09:27	Very good	
2849	3/10/26 16:12:26	Very good	
2850	3/10/26 16:43:11	Very good	Resolved my problem
2851	3/10/26 16:44:19	Neither good nor poor	It would have been better if the epitomise had put I had requested an appointment with the respiratory nurse at the doctors insistence and not physio,so I could have the correct person.
2852	3/10/26 16:52:22	Very good	Great communication between staff and patient's. Called in for cervical smear yesterday and the Nurse that dealt with me I can say whole heartedly is the best woman for the job. She explained things thoroughly and made me feel relaxed prior to the procedure. She explained what was happening during the procedure. She is such an asset to the surgery.
2853	3/10/26 17:03:52	Very good	We have recently moved to this practice and the staff have been great. Helpful, friendly and proactive. great

2854	3/10/26 17:16:17	Good	Appointment ran 9minutes late otherwise I would have said very good
2855	3/10/26 17:20:03	Very good	Easy check in process, on time appointment with clear communication by the nurse I saw
2856	3/10/26 17:34:12	Good	
2857	3/10/26 17:50:26	Very good	Fast and efficient got me in to get medication sorted
2858	3/11/26 8:30:55	Very good	Appointment honoured on time, consultation excellent & friendly chat with Doctor.
2859	3/11/26 8:52:00	Very good	Never had a problem with the doctor/nurses
2860	3/11/26 9:01:36	Very good	On time. A doctor who listened and acted on.
2861	3/11/26 9:15:13	Very good	Very polite and friendly, staff are very nice and helpful
2862	3/11/26 9:26:54	Very good	Appointment on time and lovely lady who took the bloods.
2863	3/11/26 9:28:47	Good	Finally people are listening to me
2864	3/11/26 9:33:12	Very good	Professional and hopefully will receive the care I needthe
2865	3/11/26 9:59:13	Very good	Always find Dr Totty very knowledgeable and attentive!
2866	3/11/26 10:11:41	Very good	Always polite and try and fit you in for appointments especially as it's a very busy practice,all staff work incredibly hard and the doctors are fabulous.
2867	3/11/26 10:41:42	Very good	Helpful doctor with knowledge of support available
2868	3/11/26 10:58:38	Very good	Prompt, GP that listens & understands your worries and explanations, actions results straight away.
2869	3/11/26 11:09:41	Very good	Excellent service as always the Dr listens to your needs
2870	3/11/26 12:05:14	Neither good nor poor	Unexceptional
2871	3/11/26 12:11:31	Very good	Good service
2872	3/11/26 12:09:14	Very good	The Doctor was very thorough and seemed interested in my problem. And was keen on following up on my treatment.
2873	3/11/26 12:12:44	Very good	On time, lovely Dawn for a blood test. No problems.
2874	3/11/26 13:36:28	Very good	Everything explained regarding pre diabetes and high blood pressure
2875	3/11/26 13:36:38	Very poor	On time and pleasant polite consultation
2876	3/11/26 14:05:18	Very good	Always happy with the service
2877	3/11/26 14:44:52	Very good	Very kind and friendly service
2878	3/11/26 15:03:02	Very good	It was a good visit quick and efficant
2879	3/11/26 15:03:44	Very good	Emma was informative, empathetic, kind and caring
2880	3/11/26 15:11:05	Very good	

2881	3/11/26 15:10:14	Neither good nor poor	The health care assistant started my appointment by talking to me with her back to me. It was only when I suggested that I move to another seat so that she could see me (!) that she bothered to turn round!
2882	3/11/26 15:31:59	Very good	The nurse practitioner Emma, was lovely and made me welcome and at ease.
2883	3/11/26 15:34:24	Very good	It was my 1st visit to this doctors surgery and I received a warm welcome. It was clean and I got professional care.
2884	3/11/26 15:38:31	Very good	You've got it right don't change it
2885	3/11/26 18:34:23	Very good	Very happy, couldn't have been any better.
2886	3/11/26 20:47:24	Very poor	Doctor wanted to see me in 4 weeks but I was told I could not make an appointment because abuse there was none. I already had to wait 5 weeks for this appointment.
2887	3/11/26 22:46:56	Very good	
2888	3/12/26 7:49:44	Good	Appointment on time and carried out efficiently.
2889	3/12/26 8:55:39	Very good	Friendly and efficient
2890	3/12/26 9:15:17	Very good	The doctor
2891	3/12/26 9:24:15	Very good	Little wait time. Friendly and helpful GP.
2892	3/12/26 9:29:36	Good	Everything was ok.
2893	3/12/26 9:33:02	Very good	An excellent doctor. A very pleasant experience. Clean and welcoming medical centre Thank you.
2894	3/12/26 9:40:37	Very good	Good practice
2895	3/12/26 10:07:41	Good	
2896	3/12/26 10:31:33	Very good	Dealt with on time and efficiently
2897	3/12/26 10:40:59	Good	Always pleasant and hardly any waiting time
2898	3/12/26 10:42:21	Very good	Very caring Doctor.
2899	3/12/26 11:11:18	Very good	Didn't have to wait too long and nurse was pleasant
2900	3/12/26 11:22:27	Very good	On time appointment excellent service excellent nurse
2901	3/12/26 12:29:47	Very good	
2902	3/12/26 13:01:10	Very good	Great service,very caring doctors and nurses. Thankyou.
2903	3/12/26 13:53:21	Very good	
2904	3/12/26 16:11:54	Very good	Received my appointment for bloods promptly and had my results the next day confirming that my red blood count was back to normal
2905	3/12/26 16:53:29	Very good	Easy to book in. Plenty of waiting room seats. Went into my appointment only a couple of minutes late. Doctor was efficient and didnt rush me out.

2906	3/12/26 19:20:31	Very good	I was seen promptly and the Doctor I saw was attentive and responsive to my concerns.
2907	3/12/26 22:40:24	Very good	Appointment on time, Doctor very good lovely to talk with him. Knew my problem and informed me not to worry.
2908	3/13/26 7:08:19	Neither good nor poor	The appointment was as a result of my contact with the practice regarding lack of action following my discharge from hospital.
2909	3/13/26 8:51:44	Very good	On time. nurse excellant all round good show
2910	3/13/26 9:02:56	Very good	Fantastic medical centre 🙌
2911	3/13/26 9:40:28	Very good	Professional polite p
2912	3/13/26 10:00:17	Very good	Provide all the information I needed.
2913	3/13/26 10:07:13	Very good	Appointment on time. Staff very pleasant.
2914	3/13/26 10:11:03	Very good	
2915	3/13/26 11:02:35	Good	Late going into appointment
2916	3/13/26 10:54:27	Very good	Checked in electronically but it didnt tell me which waiting room or doctors surgery to go to so has to speak to receptionist (who was very polite and gave me the informatio).Dr Keith was lovely and made me feel at ease.Very please with overall experiance.l waing room or cosultation room I would be in so has to go to the recepsionist
2917	3/13/26 11:26:24	Good	Easy to book in and on time with appointment
2918	3/13/26 12:14:58	Very good	Very nice and helpful staff
2919	3/13/26 13:03:17	Very good	
2920	3/13/26 13:30:42	Very good	You are thorough, kind, understanding and brilliant at what you do.
2921	3/13/26 13:45:19	Good	Super eficent michelle
2922	3/13/26 13:49:26	Very good	Everything is ok the way it is thanks
2923	3/13/26 14:16:23	Very good	Very good at sorting things out and quick response
2924	3/13/26 14:25:23	Very good	Lovely polite and welcoming
2925	3/13/26 14:54:56	Very good	Dr Vicky was very helpful
2926	3/13/26 15:40:14	Very good	As always, prompt, friendly and helpful .
2927	3/13/26 15:48:08	Very good	Excellent service professional considerate and efficient
2928	3/13/26 16:01:36	Good	Seen in timely manner GP helpful
2929	3/13/26 16:02:32	Very good	On time and exceeded my expectations

2930	3/13/26 16:01:43	Good	When I went for my appointment yesterday with the health and well-being, it was really good, and I was helped a lot. But sometimes when you visit the GP, you leave feeling very dissatisfied that the Dr hasn't listened to you and they just fob you off.
2931	3/13/26 16:11:53	Very good	Efficient
2932	3/13/26 16:19:25	Very good	Dr was very understanding
2933	3/13/26 16:23:12	Neither good nor poor	
2934	3/13/26 16:43:34	Very poor	Wanted blood pressure checking told go to Fleetwood. (Friday 4.30 pm) bad chest earlier BP was 69 Over 60 later 104/69
2935	3/13/26 17:55:01	Very good	Nothing really
2936	3/13/26 17:56:51	Very good	Nothing
2937	3/13/26 17:59:56	Very good	Very happy with the staff and overall service.
2938	3/13/26 18:53:04	Very good	Nurse was friendly and efficient, super, nothing could be improved here.
2939	3/13/26 20:28:38	Very good	Dr breamar tried to help with my frustrations with BV and the NHS
2940	3/13/26 20:30:51	Very good	Everything has gone to plan. Appt booking was good with very little waiting time for availability. Clinic on the day running on time and check in via the electronic system was easy and effective. All round a very smooth system running well
2941	3/13/26 20:55:07	Very good	
2942	3/13/26 21:21:38	Very good	The doctor was very attentive, considerate and humorous.
2943	3/14/26 3:29:32	Very good	Dr. Jay was Excellent and a LovelMan.
2944	3/14/26 8:36:23	Very good	Staff are very friendly and welcoming. One member of staff went above and beyond - Debbie Fish
2945	3/14/26 9:03:26	Good	Clinic room layout meant the position of the couch for procedure was awkward.
2946	3/14/26 10:39:27	Very good	
2947	3/14/26 10:40:38	Neither good nor poor	Very rarely a good experience. very difficult to get an appointment. reception staff clearly hate the job because nobody can crack a smile. everything seems to be a chore.
2948	3/14/26 10:48:22	Very good	Staff very helpful
2949	3/14/26 10:57:11	Very good	Great staff friendly helpfull
2950	3/14/26 12:15:44	Very good	Fabulous nursing staff and doctors
2951	3/14/26 13:38:20	Very good	All good
2952	3/14/26 13:52:26	Very good	Very quick and pleasant staff

2953	3/14/26 13:50:18	Very good	The dr I saw was very old school like Drs used to be he looked at all the patient concerns and was very empathetic and knowledgeable he picked up on all areas I would love to see him again if possible I'm glad that the screen now has a voice it is better for visually impaired patients over all I don't think there is anything to improve
2954	3/14/26 14:07:37	Good	
2955	3/14/26 14:21:42	Poor	Prescription was promised day after went to chemist to collect they said it hadn't been sent,nurse was brilliant though
2956	3/14/26 14:51:57	Very good	The Doctor was very good talked me through everthing i need to now.
2957	3/14/26 14:53:22	Very good	The service that I received today was first class, the HCA is a credit to the OWMC
2958	3/14/26 14:56:44	Poor	Prescription was promised day after,after visit to chemist it had not been sent through, although nurse was brilliant
2959	3/14/26 15:46:13	Very good	I saw Dr Molly. She was very thorough in her assessment of my current symptoms and I couldn't ask her to do anymore for me than she has done. She's a great Doctor as are all at the surgery. I feel confident with my health in their hands. Thank you for all you do for each of your patients. We are very fortunate to have you all 😊
2960	3/14/26 15:59:56	Very good	Always helpful. Maybe the new appointment screen should be louder in the announcements. People struggle to hear it
2961	3/14/26 17:39:27	Very good	Latrisha was excellent at her job , she explained everything in detail and made me feel relaxed and at ease. Lovely and friendly service.
2962	3/15/26 0:13:40	Very good	
2963	3/15/26 9:54:10	Very good	First visit with Julie , she's lovely and puts you at ease , a great new asset to a fantastic practice
2964	3/15/26 12:14:43	Very good	very helpfull
2965	3/15/26 12:17:56	Very good	
2966	3/15/26 12:19:04	Very good	
2967	3/15/26 14:33:11	Very good	Friendly and efficient.
2968	3/15/26 14:56:52	Very good	Very good sevice
2969	3/15/26 14:40:50	Very good	Appointment with Dr Bolton good examination information reassurance & kindness
2970	3/15/26 17:40:44	Very good	The service has improved tremendously over the last year or so
2971	3/15/26 19:23:49	Very good	Doctor was very understanding and very helpfull
2972	3/15/26 19:35:34	Good	Appointment on time
2973	3/16/26 7:33:40	Very good	

2974	3/16/26 7:56:52	Very good	
2975	3/16/26 7:57:25	Very good	
2976	3/16/26 10:24:08	Very good	Appointment on time. Doctor who listened and took appropriate action
2977	3/16/26 14:50:14	Very good	The diabetic nurse was most thorough going above & beyond to do an immediate test on a urine sample which revealed another new infection. She passed this information to the doctor who prescribed more antibiotics, Doxycycline which were delivered to my home the following day. Unfortunately they've been ineffective and I'm still experiencing considerable discomfort.. I keep trying for a further appointment with a doctor,
2978	3/16/26 16:15:19	Very good	Very good GP practice. Staff work well as a team and I feel blessed that I am one of their pstients.
2979	3/17/26 7:34:29	Good	Make it easier and shorter time to get to see your doctor
2980	3/17/26 7:32:25	Neither good nor poor	I had to instigate the blood test as no-one had picked up that a follow up review had been requested following my discharge from hospital.
2981	3/17/26 7:42:47	Good	To long to wait for app over6 weeks before I could see my doctor who understands my complicated illnesses
2982	3/17/26 8:16:53	Very good	Doctor Simpson and Nurse Lettie (I think is her name) have been so kind and caring helping my son. Nothing but the highest praise for both of them
2983	3/17/26 8:59:45	Very good	Everything seems to run a lot smoother these days.
2984	3/17/26 9:02:32	Very good	After a difficult time getting appointed the practice nurse was so lovely and obtained blood from me so effortlessly which is not easy at times
2985	3/17/26 9:11:45	Very good	Appointment on time
2986	3/17/26 9:17:56	Very good	Dr Holmes Excellent as always. Genuinely empathetic and helpful
2987	3/17/26 9:32:26	Good	No problems with it.
2988	3/17/26 9:52:38	Good	I had to wait a while for this appointment
2989	3/17/26 9:52:05	Good	Could let patients no if staff running late for patient appointment
2990	3/17/26 10:09:24	Very good	Nurse was friendly and efficient
2991	3/17/26 11:13:42	Good	Improve the design of the seating in the waiting area to offer back support
2992	3/17/26 13:25:34	Very good	Prompt appointment with the Nurse and thorough discussion of my condition.
2993	3/17/26 13:41:43	Very good	On time, the nurse was very pleasant and the centre was clean
2994	3/17/26 13:51:21	Very good	You can,t improve fantastic
2995	3/17/26 13:56:56	Very good	Had 2 Appts didn't have to wait long for each
2996	3/17/26 14:23:58	Very good	Problem free.Pleasant capable staff.

2997	3/17/26 14:21:54	Very good	I don't know everyone but those I do have all been kind even when they are having a bad day , none of us are perfect
2998	3/17/26 14:30:52	Very good	Fast on time service
2999	3/17/26 15:15:56	Very good	All fine
3000	3/17/26 15:22:27	Very good	
3001	3/17/26 15:32:11	Very good	
3002	3/17/26 18:26:41	Very good	No issues
3003	3/17/26 18:37:00	Very good	Only the waiting time went over by 20 mins but otherwise great service.
3004	3/17/26 19:40:48	Very good	Doctor was very good,explained things very well
3005	3/17/26 20:10:04	Good	Nurse practitioner was so nice and reassuring
3006	3/17/26 20:46:08	Very good	I was seen quickly and appropriately
3007	3/17/26 22:07:29	Very good	Thorough interim examination due to previously unstable asthma.
3008	3/17/26 23:14:45	Very good	
3009	3/18/26 7:29:00	Very good	The nurses I visited were kind , relaxing, and friendly, gave me the information I needed clearly
3010	3/18/26 8:32:03	Very good	The appointment was on time and the Nurse was very pleasant as always and very efficient in what was to be done.
3011	3/18/26 8:41:23	Very good	Excellent the nurse explained everything very well
3012	3/18/26 9:12:06	Very good	Very efficient phlebotomist. Patient with my wife's dementia. Cheerful and kind.
3013	3/18/26 9:24:45	Very good	Smooth and efficient service and the practice was very clean and signage was good
3014	3/18/26 9:23:52	Very good	I have waited a few weeks to be seen but once seen I was check out and sorted with a appointment being made to see cardiologist
3015	3/18/26 9:30:41	Very good	Very prompt and polite , I'm satisfied
3016	3/18/26 10:11:35	Very good	
3017	3/18/26 10:31:32	Good	this time I was treated to health check up when reviewing my diabetes
3018	3/18/26 10:35:34	Good	Just satisfied with the help I received
3019	3/18/26 10:39:41	Very good	Helpful friendly staff. On time appointment with doctor who listened well and very thorough.
3020	3/18/26 10:40:58	Very good	Felt as though GP understood my concerns and referred to specialists
3021	3/18/26 10:42:04	Very good	My blood test from Dawn. Always a good experience.
3022	3/18/26 10:47:52	Neither good nor poor	The doctor told me to make an appointment for 2weeks but on asking reception was told I would have to leave it until one week only
3023	3/18/26 11:06:15	Very good	It's the best surgery I have ever been with in every way

3024	3/18/26 11:34:03	Very good	Everything was fine
3025	3/18/26 13:01:53	Very good	Caring Professional understanding & Friendly
3026	3/18/26 13:04:14	Very good	Brilliant caring Professional Easy to understand
3027	3/18/26 14:07:38	Very good	Seen on time.nice staff.all good otherwise.
3028	3/18/26 14:55:48	Very good	Very helpful staff and informative doctors who take time to explain things rather than give you pills
3029	3/18/26 15:01:08	Good	On time and good understanding of my problem
3030	3/18/26 15:05:10	Very good	The GP was exceptionally in being professional and friendly.
3031	3/18/26 15:17:53	Very good	Dr listened & I felt confident as usual with the practice
3032	3/18/26 15:42:35	Very good	The surgery is always very clean, I am never left waiting long to be called for my appointment. Dr. Molly Bryden has been extremely helpful and appropriately sympathetic every time.
3033	3/18/26 15:44:46	Very good	Excellent nurse practitioner who looked after me with care and professionalism
3034	3/18/26 15:47:26	Very good	Lovely nurse quick and efficient
3035	3/18/26 16:12:35	Very good	It is as usual.
3036	3/18/26 16:12:43	Very good	Always helpful and friendly
3037	3/18/26 18:38:24	Very good	
3038	3/18/26 18:52:30	Very good	The doctor listened to me and I understood exactly
3039	3/18/26 18:56:21	Very good	I find the practice very helpful and the doctors I've seen are very good and on point with everything no complaints at all about this practice
3040	3/18/26 20:02:15	Very good	Dr Brydon was attentive and helpfull
3041	3/18/26 23:06:15	Very good	
3042	3/19/26 7:45:13	Very good	Problem free . Friendly staff.
3043	3/19/26 9:14:13	Very good	Was on time doctor listen an explained very well
3044	3/19/26 9:23:41	Very good	Professional, friendly, efficient staff
3045	3/19/26 9:40:43	Very good	
3046	3/19/26 9:42:13	Good	Good receptionist and no time to see the doctor
3047	3/19/26 10:03:04	Very good	Didn't wait long and staff very understanding accommodating
3048	3/19/26 11:13:03	Very good	On line services work great and good welcome from staff
3049	3/19/26 12:41:43	Very good	
3050	3/19/26 12:54:08	Very good	Didn't have to wait too long. Staff pleasant & professional
3051	3/19/26 13:03:17	Very good	Seen on time good service

3052	3/19/26 13:28:14	Very good	Gave me encouragement to carry on and also accountability because I'd turned up whatever the outcome was
3053	3/19/26 13:40:24	Very good	Lyn. Took my blood very easily
3054	3/19/26 13:56:38	Very good	The doctor I saw was very understanding and helpful
3055	3/19/26 14:00:45	Very good	Everything was perfect. Staff, GP, dispensary staff
3056	3/19/26 14:15:37	Very good	This was a GP request to attend....appointment was punctual...explanatory..and it was nice to be able to put a face to a name...keep up the good work....Joseph
3057	3/19/26 14:43:30	Very good	
3058	3/19/26 15:13:33	Good	I thought that I was going for an ECG.but it turned out that it was just an appointment to tell me that that was what they intend to do
3059	3/19/26 15:14:22	Very good	Nice people appointment on time all round very good
3060	3/19/26 16:41:08	Good	
3061	3/19/26 17:46:12	Good	Seen on time
3062	3/19/26 18:56:02	Good	Would have been very good but I am still waiting for the result of an echo-cardiogram I had 4 weeks ago.
3063	3/19/26 19:28:05	Very good	Everything went very smoothly, thank you..
3064	3/20/26 4:36:45	Very good	Lovely doctor, very informative
3065	3/20/26 8:33:04	Good	
3066	3/20/26 9:15:46	Good	Updated medication but didn't investigate the chest infection complaint fully in my view .
3067	3/20/26 9:19:08	Good	Everything ran well I didn't have to wait long before my appointment.
3068	3/20/26 9:32:24	Very good	

On arriving at the centre, I was greeted by a very warm smile and a happy looking receptionist. She greeted me and asked me my name and particulars after booking in she directed me to awaiting Room as I was making my way to the waiting room. I was greeted by another Lovely Lady very pleasant who I took to be the nurse or phlebotomist who was going to take my blood sample today I was ushered into a room asked to remove my jacket and was pointed towards a chair to sit and make myself comfortable which I did this (Lovely Lady) just checked my particulars to make sure I was who she was expected to be treating today. This all checked out and she proceeded to get her equipment out. I was asked if I had any preferred arm to sample from. I chose the left and was given a large pillow to rest my arm on ; the nurse applied a tornaque and took my blood sample ; I never felt the needle at all going in my arm. My blood came away very easily today the sample was taken and I was given a cotton swab to put pressure on the needle wound and that was the whole procedure very professionally done it was a complete pleasure to be greeted and treated by the lady I was bid a fond farewell. And exited the room and was directed towards the exit I was informed the results possibly could be had the day after which I thought was very efficient. I don't think my visit could have gone any easier or any more pleasant. It was quite enjoyable.

3069	3/20/26 9:38:03	Very good	
3070	3/20/26 9:49:29	Very good	
3071	3/20/26 10:13:26	Very good	Everything run smoothly & Dr totty was very helpful,
3072	3/20/26 10:31:52	Very good	On time
3073	3/20/26 10:35:07	Very good	Excellent service. Pleased with outcome.
3074	3/20/26 10:36:56	Very good	Efficient polite caring first class professional staff from arriving to being attended to
3075	3/20/26 11:34:30	Good	Friendly staff and nice environment.
3076	3/20/26 13:03:28	Very good	The receptionist was very polite and my appointment was on time
3077	3/20/26 14:24:43	Very good	I was contacted to book in a routine appt which gave me plenty of options so I could choose a time convenient to my circumstances
3078	3/20/26 14:25:57	Very good	
3079	3/20/26 15:00:35	Very good	My appointment was on time. Appreciate the text reminders .Staff very pleasant. Keep up the good work x
3080	3/20/26 15:11:32	Very good	
3081	3/20/26 15:16:26	Very good	Great Doctor - he listened
3082	3/20/26 15:34:46	Very good	Doctor was very understanding and helpful
3083	3/20/26 15:41:28	Very good	Very quick

3084	3/20/26 15:58:23	Very good	Appointment on time and doctor very helpful.
3085	3/20/26 16:12:57	Good	I have always been pleased with the service at the surgery once I have been able to book an appointment. Its getting appointments that let the medical centre down
3086	3/20/26 16:26:32	Very good	Was seen on my appointment time and the medical staff were friendly and efficient.
3087	3/20/26 19:00:46	Very good	Dr Simpson was very concerned about my problem and prescribed some antibiotics
3088	3/20/26 19:21:31	Very good	
3089	3/21/26 7:33:22	Good	Prompt appointment
3090	3/21/26 8:42:38	Very good	Was dealt with quickly and effectively
3091	3/21/26 8:43:37	Very good	Appointment was on time. The doctor, receptionist and pharmacy staff were all excellent.st
3092	3/21/26 9:05:59	Very good	Always friendly and helpful
3093	3/21/26 9:22:51	Very good	Acceptable booking experience and good consultation. Dr Bryden listened to me and clearly explained her decision.
3094	3/21/26 9:37:30	Very good	Seen on time. All questions asked, blood taken. Very good service
3095	3/21/26 9:41:33	Very good	Andrew was lovely and informative.
3096	3/21/26 10:22:23	Very good	Got the help I needed
3097	3/21/26 10:38:36	Good	The service from the doctors is fine when you get to see them. The waiting time for appointments is appallingly outdated and the reception is undermanned and rude.
3098	3/21/26 10:50:39	Very good	All good no issues
3099	3/21/26 11:02:10	Very good	Dr V Simpson was extremely professional attentive and understanding.
3100	3/21/26 11:23:48	Very good	Mr Andrew Keegan took bloods and did a great job of explaining the tests to be taken from them.
3101	3/21/26 11:29:15	Very good	
3102	3/21/26 11:45:47	Very good	Always get an appointment sooner rather than later , friendly staff prompt attention
3103	3/21/26 13:16:32	Very good	
3104	3/21/26 13:42:50	Very good	Everyone very helpful felt the gp listened attentively and gave clear explanations.
3105	3/21/26 14:00:33	Neither good nor poor	Waited nearly 30 minutes appointment didn't even last 10 minutes
3106	3/21/26 14:33:22	Very good	Kind, friendly , professional Julie. Answered my questions well.
3107	3/21/26 14:35:19	Very good	Always very satisfied with staff and the quality of their professionalism. Excellent surgery.
3108	3/21/26 15:01:12	Good	On time pleasant staff
3109	3/21/26 15:09:28	Very good	Dr Totty very professional and very reassuring
3110	3/21/26 15:14:29	Very good	
3111	3/21/26 15:21:47	Very good	Dr . Bolton was extremely professional and helpful.

3112	3/21/26 15:44:38	Very good	Very informative and took time to explain my condition
3113	3/21/26 16:26:55	Very good	I was in and out in minutes
3114	3/21/26 18:29:00	Very good	I can think of nothing that needs improving with regard to the care I received. I saw GP Dr Claire Bolton and, as ever, she was attentive and empathetic in her manner. I was seen promptly and left the centre feeling uplifted by the consultation. I have nothing but praise for ALL staff at Over Wyre Medical Centre. Thank you to everyone.
3115	3/21/26 18:56:10	Very good	Good service and on time
3116	3/21/26 19:10:22	Very good	nurse very kind and considerate
3117	3/21/26 19:51:18	Very good	Jess was so kind and put me at ease she really cared and understood
3118	3/21/26 22:26:47	Very good	
3119	3/22/26 8:18:03	Very good	Check in for appt very easy used the self service screens at the entrance....no queues. Clinic running on time and had plenty of time with the Dr to describe symptoms and treatment options. Came away with a clear plan going forward
3120	3/22/26 15:23:12	Very good	Very efficient
3121	3/22/26 17:17:23	Very good	Lettie was so friendly and reassuring
3122	3/22/26 21:15:29	Very good	Appt on time and doctor very thorough
3123	3/23/26 8:24:24	Very good	Always go in on time and very pleased with the care I receive
3124	3/23/26 9:13:15	Very good	I was treated very quickly
3125	3/23/26 13:22:31	Good	Once finally get an appointment the waiting room wait isn't usually too long
3126	3/24/26 8:13:02	Very good	It's ok
3127	3/24/26 8:52:08	Very good	-
3128	3/24/26 9:45:33	Very good	Quick to be seen by 2.different nurses who were lovely
3129	3/24/26 9:53:07	Very good	Very clean and tidy environment. On time. Very polite staff and helpful.
3130	3/24/26 10:30:47	Very good	On time quick and so professionally
3131	3/24/26 11:36:06	Very good	The staff are friendly and helpful, I saw Michelle today who did my bloods and she is fabulous
3132	3/24/26 13:31:14	Very good	
3133	3/24/26 13:40:55	Very good	My needs have been met reasonably promptly and everyone has been helpful and friendly.
3134	3/24/26 13:32:35	Very poor	There's nothing that Michelle could have done to make things better she was her usual caring self which made me relax and get the job done!
3135	3/24/26 14:50:27	Very good	Dr Holmes dealt with my questions efficiently and made a referral to the hospital for me . Very pleased with the appointment .thank you

3136	3/24/26 15:02:16	Very good	Wasn't kept waiting. Nurse was pleasant and professional
3137	3/24/26 15:39:51	Very good	Very professional yet friendly.
3138	3/24/26 15:46:11	Very good	The Doctor was understanding. And listened to my problem.The Receptionists are always helpful.
3139	3/24/26 16:13:01	Good	Dr was ok.
3140	3/24/26 16:35:27	Very good	Everything went on well, met a fantastic nurse, she made my appointment a very pleasant, she is a plus to OWMC, one of the nicest people I've ever met.
3141	3/24/26 16:38:21	Very good	I always get treat quickly and fairly with full understanding from most doctors
3142	3/24/26 19:13:43	Very good	Got an appointment within a few days and got my results back within seven days thank you
3143	3/24/26 22:44:39	Very good	lovely friendly nurse did my blood pressure + took blood she was lovely x friendly
3144	3/25/26 6:23:18	Very good	Great service as always
3145	3/25/26 8:41:26	Very good	Punctual, very reassuring Dr and clear information.
3146	3/25/26 9:02:34	Very good	On time, really friendly and professional nurse who was highly knowledgeable and made it an enjoyable experience.
3147	3/25/26 9:06:54	Very good	
3148	3/25/26 9:30:56	Very good	Good reception and telephone experience, I can always get an appointment and they've looked after me well over the years.
3149	3/25/26 9:41:59	Good	Good
3150	3/25/26 10:17:03	Very good	
3151	3/25/26 10:21:30	Good	It was just for bloods. Im not nervous about them being done but the nurse was friendly & informative
3152	3/25/26 10:33:13	Very good	Appointment on time and Doctor was interested in my reason for visit, the only thing that needs attention is some of the receptionists, one or two are quite rude and extremely sharp with no understanding of how to deal with people who are poorly
3153	3/25/26 10:24:24	Poor	It takes quite a while to get through to speak to a receptionist to be told theres no appointments for at least 2wks so I hardly get to see a Dr leaving me to suffer in silence which increases my anxiety levels to the point that I isolate myself, not good times as I live alone. When I did get an appt I had 2 issues but could only discuss one because I was informed its 10mins for each patient, leaving me with no option but to cope with my condition & ring consultant at the hospital myself.
3154	3/25/26 10:50:28	Very good	The person i saw was plesant and professional, and a quick return appointment has been made for results.
3155	3/25/26 11:00:03	Very good	The doctor and the nurse were very good and much appreciated
3156	3/25/26 11:14:24	Good	Didn't have to wait to long for my appointment

3157	3/25/26 11:26:34	Very good	Lovely nurse, made me feel relaxed & comfortable.
3158	3/25/26 11:39:43	Very good	Everything great appointment on time, very impressed.
3159	3/25/26 11:53:33	Very good	Dr Bolton had already read my notes and was fully up to speed with my problems . She took time to LISTEN and acted accordingly.
3160	3/25/26 13:00:48	Very good	No complainrs
3161	3/25/26 14:30:57	Very good	Seen quickly and friendly staff
3162	3/25/26 15:05:46	Very good	Very professional and caring staff
3163	3/25/26 15:19:54	Very good	
3164	3/25/26 15:32:49	Very good	The doctor was very punctual, friendly and informative.
3165	3/25/26 16:38:50	Very good	Very good didn't want to long for my appointment
3166	3/25/26 20:29:48	Very good	Doctor explained the reason for my visit
3167	3/25/26 22:11:29	Very good	Seen promptly by professional courteous staff
3168	3/26/26 6:59:59	Good	
3169	3/26/26 8:31:34	Very good	Was seen to quickly.
3170	3/26/26 9:01:43	Very good	
3171	3/26/26 9:24:11	Very good	Everyone very helpful
3172	3/26/26 9:49:45	Very good	
3173	3/26/26 9:51:05	Very good	Straight forward appointment.
3174	3/26/26 10:27:36	Very good	
3175	3/26/26 11:02:00	Good	
3176	3/26/26 11:53:27	Very good	Had a blood test,was on time.
3177	3/26/26 13:38:35	Very good	Everything about the place is efficient
3178	3/26/26 14:17:13	Very good	The nurse was very easy to talk to and explained everything to me.
3179	3/26/26 14:45:23	Very good	My query was answered and my technology question seems to have been resolved. Very helpful receptionist.
3180	3/26/26 14:47:14	Very good	Dr Molly was very informative and helpful
3181	3/26/26 15:27:11	Very good	The doctor was very caring and professional
3182	3/26/26 16:12:37	Very good	Andrew was very professional and answered all our queries very concisely
3183	3/26/26 16:13:53	Very good	Both doctor and nurse were very good ...pleasant professional and helpful
3184	3/26/26 18:20:02	Very good	My blood results were discussed and talked through. Any problems were discussed.
3185	3/26/26 18:31:09	Good	Tell you in easy to understand what's wrong

3186	3/26/26 18:38:57	Very good	Very helpful and friendly
3187	3/26/26 18:57:48	Very good	For Claire Bolton and lady who got the appointment
3188	3/26/26 20:30:05	Very good	Prompt attention. Very friendly and helpful staff.
3189	3/26/26 21:49:08	Very good	Michelle is excellent, friendly and professional. She is very proficient and can always get samples from my reluctant veins. Please please change this system of obtaining an opinion because it is truly awful. I can only see a small part of my reply and to amend it is virtually impossible.
3190	3/27/26 8:39:12	Very good	On time efficient and very friendly
3191	3/27/26 8:40:31	Very good	
3192	3/27/26 8:41:08	Good	Made an appointment a bit further in advance,
3193	3/27/26 8:52:04	Very good	Prompt and made to feel completely at ease. Understood what I was there for.
3194	3/27/26 9:03:12	Very good	Andrew was very professional and answered all our queries very concisely
3195	3/27/26 9:03:04	Very good	Very professional & caring, can't think of anything that would've improved my visit on the day.
3196	3/27/26 10:02:26	Very good	On time and very well done
3197	3/27/26 10:43:34	Very good	Very fantastic GP practice
3198	3/27/26 11:09:05	Very good	The health care assistant who I saw was excellent, skilled at her job, lovely manner. Thank you
3199	3/27/26 11:32:32	Very good	Great caring doctor
3200	3/27/26 12:05:15	Very good	Dr Bolton was amazing. I was extremely upset and she took the time to listen to me and advise me. I also saw two other members of staff.. namely Julie.. the health advisor and the health nurse who advised me on my cholesterol results. Supherb quality of care... also very quick when signing
3201	3/27/26 12:39:13	Very good	Appointment was on time staff pleasant and professional
3202	3/27/26 12:39:54	Very good	The nurse that saw Me was very nice and explained everything before she did it
3203	3/27/26 12:50:28	Very good	I saw Dr Brydon for a medication review, she also listened to my other problems and increased some medication . Very patient and kind and I feel confident seeing her
3204	3/27/26 13:44:15	Very good	Was seen promptly. Dr v friendly and professional
3205	3/27/26 14:02:06	Very good	The doctor explained my follow up visit and sorted out about some blood tests
3206	3/27/26 14:03:16	Good	I was supposed to have blood pressure, pulse and weight done and I was at another appointment the week before where I said to the nurse if you do my weight and she said don't worry about that you have an appointment designated for that. When I arrived the other nurse was baffled why she hadn't done it when she knew it needed doing. It was a waste of a appointment when the NHS is struggling.
3207	3/27/26 14:10:49	Very good	The doctor was very thorough and we still have on going investigating

3208	3/27/26 14:20:34	Very good	Excellent care from Dr Holmes nothing could have been done Dr always listens and helps me understand.
3209	3/27/26 14:35:05	Very good	Always helpful and informative
3210	3/27/26 14:48:14	Very good	
3211	3/27/26 15:31:35	Very good	Nice doctors who explained what is happening.
3212	3/27/26 15:40:49	Very good	Good service didn't have to wait to long
3213	3/27/26 15:48:23	Very good	Emma Williams took time and effort to listen to my circumstances and concurred that a spinal clinic would be most appropriate in this instance . Following the consultation that week I saw the doctor who followed Emma's notes and recommendations and endorsed her Recommendations .
3214	3/27/26 16:16:27	Very good	
3215	3/27/26 17:24:01	Very good	Pleasant polite professional appt on On time
3216	3/27/26 21:15:11	Very good	Good listener very caring
3217	3/27/26 22:19:40	Very good	New nurse very nice and efficient
3218	3/28/26 8:42:40	Good	Only 10 minutes late being called to appointment
3219	3/28/26 9:02:31	Very good	
3220	3/28/26 9:26:00	Very good	Doctor was very understanding. Felt she had insight into how my ill health is affecting me.
3221	3/28/26 10:13:05	Neither good nor poor	My wife died resontly. And part was to do with the negligence of a certain doctor by not listening to her concrete s about her health condition. She waited 3 months before they would give her a scan to identify pancriatic cancers which was too late for her.
3222	3/28/26 10:24:13	Very good	All staff are very pleasant. Excellent venepuncturre from Dawn. Very professional.
3223	3/28/26 10:27:49	Very good	Friendly member of staff who was very helpful and thorough.
3224	3/28/26 10:31:32	Very good	
3225	3/28/26 10:38:04	Very good	Always a pleasure to see any doctor at the practice all staff are very helpful and supportive
3226	3/28/26 11:17:14	Very good	I was seen straight away and Julie, the nurse was very nice and had patience with me because of my anxiety issues.
3227	3/28/26 11:47:48	Very good	Very satisfactory
3228	3/28/26 12:37:46	Very good	Nurses are always smiling so are we on the way out
3229	3/28/26 13:03:18	Very good	
3230	3/28/26 13:18:57	Very good	Fast easy check in and lovely staff. Was treated with care and professional support.
3231	3/28/26 13:31:37	Very good	
3232	3/28/26 13:54:09	Very good	Punctual, easy to speak to and very good at what she did.

3233	3/28/26 14:21:47	Very good	
3234	3/28/26 14:48:24	Very good	Very easy to check in. Didn't have to wait. Staff very nice and friendly
3235	3/28/26 15:01:25	Very good	Professional, courteous, respectful and friendly
3236	3/28/26 15:04:44	Very good	Very friendly
3237	3/28/26 20:38:00	Very good	
3238	3/28/26 23:56:35	Very good	I was attended to on time and was treated in a professional and timely manner.
3239	3/29/26 0:19:11	Very good	
3240	3/29/26 9:31:02	Very good	All of my medical questions were answered in a pleasant manner and correctly
3241	3/29/26 12:24:03	Very good	Very helpful and friendly
3242	3/29/26 13:06:07	Very good	Called in to appointment ON TIME. FRIENDLY greeting. Dealt with very EFFICIENTly.
3243	3/29/26 14:31:28	Very good	HCA who took bloods was lovely and a good communicator
3244	3/29/26 16:39:01	Very good	On time, good attentive service.
3245	3/29/26 17:56:33	Very good	I was called in to discuss my blood test results as one reading has become quite high. Doctor and I talked it through and came to a satisfactory end result.
3246	3/29/26 18:52:57	Very good	Friendly, pain free stitches removed. Thanks.
3247	3/30/26 9:08:17	Very good	My visits are always professional and I am taken great care of ,whoever I see or deal with over the phone for that I am grateful to each and everyone of you Thankyou
3248	3/30/26 10:59:31	Very good	Appointment on time, saw Julie who was friendly & put me at ease, explained what the blood tests were for. Couldn't do anything better, Julie was excellent.
3249	3/30/26 11:40:41	Very good	
3250	3/30/26 13:28:46	Very good	Very pleasant nurse did my blood test. . X
3251	3/31/26 8:26:00	Very good	Prompt and professional treatment at the appointment
3252	3/31/26 8:41:39	Very good	Took time to listen to me and get to what is causing the pain
3253	3/31/26 9:21:36	Very good	
3254	3/31/26 9:24:47	Very good	Nothing could have been better,thanks
3255	3/31/26 9:30:55	Very good	Dr Bolton was very thorough and very helpful
3256	3/31/26 9:31:19	Very good	My appointment was on time. Andrew was very professional. Everything else explained what he was going to do. Nice and easy left very happy.
3257	3/31/26 9:31:50	Very good	The appointment was on time and my discussion/ diagnosis with the doctor wxs as s relaxed and
3258	3/31/26 9:48:13	Very good	All of Staffs are really helpful and Kindness
3259	3/31/26 10:13:10	Very good	nursing staff are excellent

3260	3/31/26 10:54:09	Very good	The appointment was on time and the staff were kind, helpful, polite and supportive.
3261	3/31/26 11:52:21	Poor	This repeat blood test has to be done again due to a Lab error where it's stated samples were not received. Not good when a patient is in pain prolonging getting results that could get to the bottom of the issue.
3262	3/31/26 12:12:08	Very good	Excellent service. Nurse Dawn Holden was very professional and had a lovely manner
3263	3/31/26 12:35:09	Very good	Friendly, thorough, fast. Thanks.
3264	3/31/26 14:05:42	Very good	Quick and efficient service as usual, thank you
3265	3/31/26 14:11:37	Very good	No problems appointment on time.
3266	3/31/26 14:45:08	Very good	Efficient and pleasant service
3267	3/31/26 18:21:00	Very good	
3268	3/31/26 18:29:38	Very good	