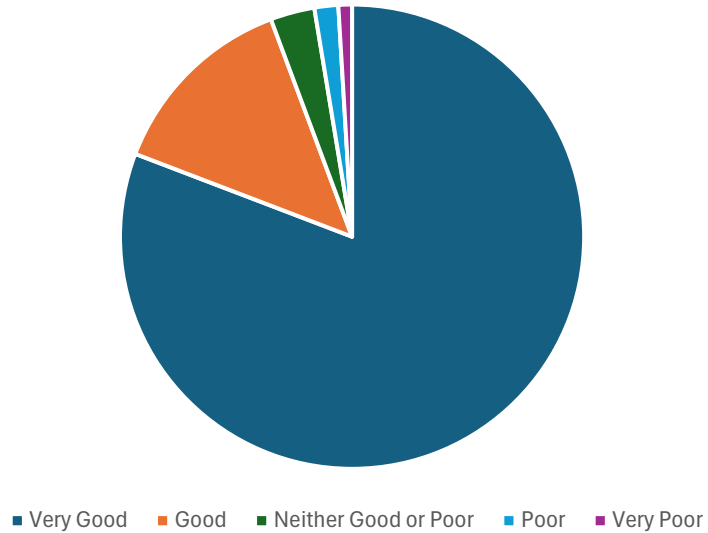


Friends & Family Test,  
Results March 2026



ID	DATE	RESPONSE	COMMENT
3269	01/04/2026 09:38	Very good	My appointment was at 9-30 and I saw the doctor at 9-35
3270	01/04/2026 09:50	Very good	Excellent service
3271	01/04/2026 09:52	Very good	Nil
3272	01/04/2026 10:08	Very good	Very caring
3273	01/04/2026 10:12	Very good	Visits are always good experience staff very pleasant.
3274	01/04/2026 10:29	Very good	Very professional
3275	01/04/2026 10:50	Very good	Michelle is a lovely women , nice and caring
3276	01/04/2026 11:32	Very good	Seen on time and doctor was very good and explained everything .
3277	01/04/2026 12:19	Very good	Health care Assissant Michelle very professional never once as she made me feel insure
3278	01/04/2026 12:58	Very good	Put at ease lovely staff
3279	01/04/2026 13:14	Very good	Dr Bolton was very helpful and I did not have a long wait.
3280	01/04/2026 14:31	Very good	Prompt reply and quick appointment The dr was great
3281	01/04/2026 16:30	Very good	I was really pleased with my visit + the doctor was really nice + friendly too

3282	01/04/2026 17:47	Very good	I was listened to action was taken
3283	01/04/2026 19:43	Very good	Minimal wait time, very pleasant & courteous nurse who took a blood sample without any problems.
3284	01/04/2026 21:03	Very good	Always excellent service.
3285	02/04/2026 09:54	Very good	Michelle is excellent at her job. Is able to extract blood from my reluctant veins. She is friendly, professional and efficient. I also hate this box for comments as to review I have to delete what I have already written. Thank you.
3286	02/04/2026 10:07	Good	
3287	02/04/2026 11:37	Very good	Had to wait for after my appointment but very efficient and friendly.Thank you all
3288	02/04/2026 11:51	Very good	I whent and signed in and was called in righte a way Michel the nurse was very good ansverd all my questions my blood pressure was up so she gave me a form to do my blood pressure daily
3289	02/04/2026 14:00	Neither good nor poor	Bedside manner could be better. Sorry
3290	02/04/2026 14:23	Good	The nurse listened to what I had to say
3291	02/04/2026 16:03	Very good	
3292	02/04/2026 16:50	Poor	I had to chase up my own annual health check. No reminder at all. I thought they were no longer being carried out
3293	02/04/2026 17:05	Very good	Listened with care and kindness and seen on time
3294	02/04/2026 17:51	Very good	Easy to check in and appointment on time
3295	03/04/2026 06:59	Very good	You can't improve on excellence you could not be better treated if you went private treated with kindness and respect and that is everyone from receptionists nurses and doctors well done best in lancs
3296	03/04/2026 07:18	Good	My appointment time was 40 minutes late getting to see a dr
3297	03/04/2026 08:51	Very good	Very pleasant staff Nothing to change
3298	03/04/2026 09:13	Very good	
3299	03/04/2026 09:34	Good	Kept reasonably good time with my appointment
3300	03/04/2026 10:01	Good	The service is very good what let's it down is the wait for an appointment. When someone makes an appointment it's because at the time they are poorly and need help even if it's just reassurance the amount of Drs and medical staff you have there nobody should wait two week for an appointment
3301	03/04/2026 10:07	Very good	Listend to everything I had to say. Very reassuring and helpful.
3302	03/04/2026 10:11	Good	Always well looked after
3303	03/04/2026 10:13	Very good	Little wait and the drawing of blood was done eddixiently and the nurse had good interpersonal skills.

3304	03/04/2026 10:50	Very good	
3305	03/04/2026 10:50	Very good	It was as always good. I've had a lot of appointments this month. And ive always got an appointment asapth
3306	03/04/2026 11:03	Very good	Friendly polite efficient staff
3307	03/04/2026 11:04	Very good	Friendly polite efficient staff
3308	03/04/2026 11:10	Very good	Great service and very professional, thanks.
3309	03/04/2026 11:12	Very good	My appointment was a little late but issues arise and that can't be helped. But my appointment run so smoothly in & out in 5 minutes amazing.
3310	03/04/2026 11:23	Very good	Saw me very quickly
3311	03/04/2026 11:55	Good	Over all the practice is very good but there are 1 or 2 letting you down
3312	03/04/2026 12:08	Very good	My appointment was on time and very successful
3313	03/04/2026 12:38	Very good	Everything on time and a very good service
3314	03/04/2026 12:44	Very good	Lovely lady, friendly, no marks left on my arm after my Blood was taken.
3315	03/04/2026 13:31	Very good	Treated very well and was satisfied when I left
3316	03/04/2026 13:46	Very good	No waiting and sorted out very quickly.
3317	03/04/2026 15:27	Very good	I came in for a blood test and the nurse was very professional indeed and very polite also I never felt a thing when she took my blood thank you very much 😊 Alan
3318	03/04/2026 16:08	Very good	The doctor gave me good advice and has put me on a waiting list for pain control injection
3319	03/04/2026 17:42	Very good	
3320	03/04/2026 19:07	Very good	He listened to me and didn't rush me.
3321	03/04/2026 20:27	Very good	
3322	03/04/2026 21:07	Very good	I saw Dr keith ? don't know his last name but he was really nice x he explained everything to me
3323	03/04/2026 22:44	Very good	I'm very happy with the service. It was easy and quite quick to get an appointment and the doctor was very helpful
3324	04/04/2026 10:00	Very good	Had blood taken, didn't feel a thing.
3325	04/04/2026 13:44	Very good	
3326	05/04/2026 00:36	Very good	Alwaysctreatedcwithbresopectvhybthdđzpg'
3327	05/04/2026 13:20	Very good	
3328	07/04/2026 10:55	Very good	Very good the nurse Michel answered any questions I asked her x
3329	07/04/2026 17:18	Good	Appointment on time and efficiently completed.
3330	08/04/2026 08:32	Very good	Everything was perfect don't know how it could of been improved 😊

3331	08/04/2026 08:50	Very good	
3332	08/04/2026 08:52	Very good	M
3333	08/04/2026 09:18	Very good	Excellent service
3334	08/04/2026 09:21	Very good	I saw Dr Holmes who always is pleasant and has time for people. Long may he stay
3335	08/04/2026 09:34	Good	Nice doctor. Could have been a bit quicker being seen.
3336	08/04/2026 10:12	Very good	On time, pleasant nurse. All good on This occasion.
3337	08/04/2026 11:13	Very good	I have just completed 12 weekly bloods with Lynn Parsons, efficient, punctual and painless, thanks Lynn
3338	08/04/2026 11:17	Good	I was seen more or less on time , and everything was clearly explained to me about what was going to happen.
3339	08/04/2026 15:31	Good	The nurse I had was lovely
3340	08/04/2026 16:09	Very good	
3341	08/04/2026 22:28	Very good	Nothing could have been better thankyou
3342	09/04/2026 08:39	Very good	Staff helpful, receptionist efficient,procedure done on time
3343	09/04/2026 08:53	Very good	On time no waiting
3344	09/04/2026 09:05	Very good	Molly listened and let me know about results of my xray. She gave me a steroid injection without the need to come back to another appointment
3345	09/04/2026 09:40	Very good	Always professional, helpful, empathic and very well organised
3346	09/04/2026 09:47	Very good	Every thing was ok.
3347	09/04/2026 10:01	Very good	Everything went ok. Believe you should always have same doctor.
3348	09/04/2026 10:11	Good	
3349	09/04/2026 10:22	Good	20 minute wait to see nurse and also 15 minute wait to see receptionist
3350	09/04/2026 10:52	Very good	Seen on time
3351	09/04/2026 10:51	Very good	Staff member who saw us was very pleasant and very helpful an explained it to us very well
3352	09/04/2026 13:55	Very good	Both purposes of my visit could not have been improved on & staff were considerate & helpful.
3353	09/04/2026 14:12	Very good	Normal visit
3354	09/04/2026 14:31	Very good	Actually felt listened to.
3355	09/04/2026 14:41	Very good	Good
3356	09/04/2026 14:41	Good	Put my mind at rest following a number of medical problems including this one
3357	09/04/2026 15:14	Poor	
3358	09/04/2026 16:07	Very good	It is how it is thanks

3359	09/04/2026 17:31	Very good	No everything was excellent thank you
3360	09/04/2026 17:19	Very poor	I found the attitude of the nurse who dealt with my appointment unacceptable...in that she was abrupt and hostile which left me feeling very upset.
3361	09/04/2026 19:18	Very good	We can always get appointment.
3362	10/04/2026 08:32	Very good	The doctor did listen to my concerns
3363	10/04/2026 08:33	Good	On time. Clean. Quiet and warm all good
3364	10/04/2026 08:47	Very good	Nurse was very nice and very efficient.
3365	10/04/2026 09:11	Very good	The nurse practitioner and doctor were both professional and helpful
3366	10/04/2026 09:23	Very good	Can't fault the service - no long waits polite and efficient staff
3367	10/04/2026 10:03	Very good	Friendly, efficient and helpful
3368	10/04/2026 10:38	Very good	Was treated well and was satisfied with answers to my questions.
3369	10/04/2026 10:49	Good	Seen on time, problem dealt with by Dr. Referred to Hospital . Appointment same afternoon. Hospital staff excellent.
3370	10/04/2026 11:09	Very good	It was a blood test & went well. The nurse was very chatty & pleasant.
3371	10/04/2026 13:38	Very good	
3372	10/04/2026 13:47	Very good	Good prompt service
3373	10/04/2026 15:04	Very good	Dr Keith is lovely and listened to me about my problems
3374	10/04/2026 15:40	Very good	The doctor I saw was very pleasant,informative and helpful.
3375	10/04/2026 16:22	Very good	Very pleasant explained everything never had a problem
3376	10/04/2026 16:52	Very good	Always very polite and efficient staff. Never had an issue. 👍
3377	10/04/2026 16:55	Very good	The doctor listened to me
3378	10/04/2026 19:30	Very good	I was treated with respect and care by all members of staff and can't think of anything which would have made me experience any better
3379	10/04/2026 20:50	Very good	Easy to make the appointment. Professional and friendly staff
3380	11/04/2026 09:11	Very good	First class nurse who explained everything,and seen on time.
3381	11/04/2026 09:13	Very good	The lady working in 1A is the best at taken blood.
3382	11/04/2026 09:18	Very good	I feel I was listened to by Dr Totty and he was was keen to get to the bottom of my issue. I had bloods taken by Julie Graham, I dread this but she did an excellent job thank you to both.
3383	11/04/2026 10:11	Very good	Appointment on time and discussion with doctor productive
3384	11/04/2026 10:11	Very good	Nothing
3385	11/04/2026 10:21	Good	Seems to be making progress at last thank you

3386	11/04/2026 10:31	Very good	
3387	11/04/2026 10:37	Very good	Quickly got seen. Lovely nurse.
3388	11/04/2026 10:38	Very good	My appointment today was great
3389	11/04/2026 11:02	Very good	
3390	11/04/2026 11:07	Very good	
3391	11/04/2026 11:21	Good	Friendly, helpful & professional
3392	11/04/2026 12:14	Very good	
3393	11/04/2026 13:14	Very good	Lovely nurse on time with the appointment
3394	11/04/2026 13:42	Very good	The nurse was respectful and helpful
3395	11/04/2026 13:43	Very good	Friendly efficient reception staff. Gp excellent, kind and compassionate
3396	11/04/2026 14:24	Very good	Everything was explained in a polite respectful manner
3397	11/04/2026 14:30	Very good	All explained clearly what was happening.
3398	11/04/2026 14:36	Very good	Very helpful and friendly staff
3399	11/04/2026 14:41	Very good	Very prompt
3400	11/04/2026 14:58	Very good	The Over-Wyre Medical Centre is a Friendly, welcoming establishment which always tries to make you feel relaxed with their thoroughly professional manner.
3401	11/04/2026 15:14	Very good	First class procedure brilliant staff as always thank you so much
3402	11/04/2026 15:20	Very good	The GP I saw was especially patient & understanding in listening to my problem. He has taken the necessary action to further investigate my problem & I have every confidence in him. Thank you
3403	11/04/2026 16:09	Very good	My appointment was on time and the doctor had obviously studied my notes and my recent ECG results so had the information and suggestions for meds changes that I needed. Very reassuring.
3404	11/04/2026 22:59	Very good	The lady I saw, Jessica was lovely, really welcoming and explained things clearly. The room we were in was nice too.
3405	12/04/2026 10:04	Neither good nor poor	Long wait
3406	12/04/2026 10:52	Very good	I saw nurse Mrs Graham for a blood test. She was so lovely and friendly and put me at ease immediately, more people like her please.
3407	12/04/2026 16:05	Very good	First class practice
3408	13/04/2026 10:54	Good	Everything was normal
3409	13/04/2026 12:10	Very good	In depth discussion of condition and referral and additional appointment made. Very professional.
3410	14/04/2026 08:41	Very good	Very quick

3411	14/04/2026 08:57	Very good	As a new resident in the area, this was my first visit to see a GP at the surgery. All the staff I met were welcoming, my appointment was on time and the clinic was clean and tidy
3412	14/04/2026 09:11	Poor	Had two appointments, one went fine and on time , the other was over 1 hr late , I had to ask what the hold up was and was told that they thought I'd already been seen as someone else went in on my appointment
3413	14/04/2026 14:09	Very good	Lovely Nurse. Made to feel relaxed. Explained everything and this lady always goes the extra mile. She listens to patients concerns whatever they may be.
3414	14/04/2026 14:51	Very good	Was seen on time, so everything fine
3415	14/04/2026 15:25	Very good	
3416	14/04/2026 15:40	Very good	
3417	14/04/2026 17:11	Very good	
3418	14/04/2026 17:13	Very good	The person I seen jess was very understanding and so helpful good communication
3419	14/04/2026 22:13	Very good	The doctor explained everything to us and was very good in how he explained what was to happen next
3420	15/04/2026 00:03	Very good	
3421	15/04/2026 02:29	Very good	Because it was
3422	15/04/2026 02:31	Very good	It was very good
3423	15/04/2026 07:49	Good	Time is important when we are unwell whilst we understand the pressures on our NHS service the time we have with our GPs is important we must try not to waste that time and in return expect the same thank you
3424	15/04/2026 08:31	Good	All good and professional, waiting rooms could be more comfortable
3425	15/04/2026 09:01	Good	The appointment system needs to be better
3426	15/04/2026 09:03	Very good	
3427	15/04/2026 09:14	Very good	Ended up with 3 holes in arm. My body doesn't like giving blood away.
3428	15/04/2026 09:35	Good	On time, prompt attention and friendly person
3429	15/04/2026 09:37	Very good	Dr jai is an excellent doctor in my opinion he is professional and very thorough
3430	15/04/2026 10:23	Very good	Easy check in, comfortable seating and seen exactly on my appointment time.
3431	15/04/2026 10:41	Very good	
3432	15/04/2026 10:46	Very good	Everything was straightforward, from booking in to going in for my appointment. Doctor Totty explained everything following my xray and has past me on to a specialist
3433	15/04/2026 11:21	Good	It's like every practice we are just numbers all caring as gone out of the nhs

3434	15/04/2026 11:31	Very good	On time easy to check in
3435	15/04/2026 12:00	Very good	Every one was very helpful.
3436	15/04/2026 13:13	Poor	Had to wait Half an Hour for my appointment in a waiting room where nine of us sat in total silence. It needed some background music or television sound.
3437	15/04/2026 13:34	Very good	Just really good
3438	15/04/2026 14:24	Very good	I had 2 appointments one with Angela & the other with Michelle who were both so lovely & reassuring, they are a credit to your practice.
3439	15/04/2026 14:40	Very good	Dr listened to what my problem was and ordered further tests to investigate.
3440	15/04/2026 15:33	Good	Had to wait over an hour to be seen, then took my prescription to the chemist and it hadn't been signed
3441	15/04/2026 17:14	Very good	I was treated quickly and efficiently
3442	15/04/2026 19:08	Very good	Efficient. On time
3443	15/04/2026 21:35	Very good	Pleasant-Intererested discussion, to move forward with future options.
3444	15/04/2026 23:39	Very good	
3445	16/04/2026 09:17	Very good	Appointment on time very impressed
3446	16/04/2026 10:05	Neither good nor poor	I was waiting for 45 mins to see the doctor only to be told there was no issues with my CT scan, surely this could have been done over the phone
3447	16/04/2026 10:15	Very good	Dr. Simpson was very nice, put me at ease straight away, quick examination, good conclusion.
3448	16/04/2026 10:13	Very good	Always treated with care and respect and time is taken to fully explain diagnosis, treatment and use of medication.
3449	16/04/2026 10:27	Neither good nor poor	
3450	16/04/2026 11:03	Very good	
3451	16/04/2026 19:36	Very good	Receptionist was friendly on entering - Dr Totty explained results from my xray and referred me on to a specialist
3452	16/04/2026 19:56	Very good	I felt supported and encouraged in my efforts and given further advice
3453	17/04/2026 08:31	Very good	All very timely and businesslike. Job done.
3454	17/04/2026 08:55	Very good	Everything about our practice is perfect all of the staff are 100% professional
3455	17/04/2026 09:11	Very good	As always I can't fault it well done 👍
3456	17/04/2026 09:30	Neither good nor poor	I didn't have to wait to long to be seen
3457	17/04/2026 09:41	Very good	Quick appointment
3458	17/04/2026 09:51	Very good	More staff on reception

3459	17/04/2026 10:01	Very good	No waiting on arrival
3460	17/04/2026 10:02	Very good	
3461	17/04/2026 10:02	Very good	On time, the doctor was attentive and listened to me. He was aware of my problems and tried to help.
3462	17/04/2026 10:43	Very good	Felt listened to
3463	17/04/2026 10:43	Very poor	Been to the doctors several times now and kept getting different answers and things to do rather than anything to help. Requesting different blood test and when they come back request for repeats rather than treating the low result. Started in September and still no further.
3464	17/04/2026 10:44	Very good	Nothing to improve, Andrew arranged my follow up appointment & sorted my annual prescription he then sent me message to confirm prescription was sorted which was very helpful, Thank You
3465	17/04/2026 11:02	Very good	In and out in no time
3466	17/04/2026 11:04	Very good	Staff and doctors are very good
3467	17/04/2026 11:04	Very good	As said a good experience
3468	17/04/2026 11:02	Very good	Dr Totty was friendly, but honest and direct. He didn't make me feel rushed and he listened carefully to me. Before I left, he asked if I had any other questions. Although there were some things he could resolve, due to the way NHS works, he did do what he could, which really made me feel more hopeful than I have in a long time.
3469	17/04/2026 11:20	Very good	Excellent service from staff ,very efficient and informative medical staff
3470	17/04/2026 11:33	Very good	
3471	17/04/2026 11:49	Very good	Doctor had read my notes before I came in and listened to what I had to say
3472	17/04/2026 13:44	Very good	The person I saw 16/4/26 was extremely helpful and listen to me which meant alot
3473	17/04/2026 14:11	Very good	Went in on time ,everything went good
3474	17/04/2026 14:30	Very good	My queries answered well
3475	17/04/2026 15:48	Very good	Quick and painless
3476	17/04/2026 16:02	Very good	
3477	17/04/2026 18:38	Very good	I was seen with the doctor at the appointment time and they were thorough.
3478	17/04/2026 19:13	Very good	Easy to check in, on time. Dr Holmes was very empathetic.
3479	17/04/2026 22:40	Very good	Really helpful, friendly staff
3480	17/04/2026 22:55	Very good	Friendly professional
3481	18/04/2026 07:46	Very good	Straightforward check in at reception for blood tests then Covid Vaccine. Staff friendly and professional. Thank you.

3482	18/04/2026 08:54	Very good	Was seen on time , very happy with the result
3483	18/04/2026 09:16	Very good	All the staff are very professional but they always have a smile and its the atmosphere of the place I thank you and all your staff x
3484	18/04/2026 09:29	Very good	The service was excellent and all my problems were addressed very much to my satisfaction. Thank you
3485	18/04/2026 09:50	Very good	Always happy with service.
3486	18/04/2026 10:01	Very good	No que & fast check in
3487	18/04/2026 10:50	Very good	Service from Andrew Keegan was very good indeed.
3488	18/04/2026 10:52	Very good	The service from Andrew Keegan was very good indeed .
3489	18/04/2026 10:53	Very good	Very professional staff. Excellent estate and parking availability.
3490	18/04/2026 11:03	Good	Dr Bolton is brilliant Dr best ever thank you
3491	18/04/2026 11:04	Good	Both my appointments were on time however as I had 2 appointments I wasn't able to book in via the screens and there was a long wait in the queue. As someone who struggles to stand for any length of time I feel it would've been more helpful if there was more than one receptionist to deal with the patients in the queue.
3492	18/04/2026 11:23	Good	Prompt appointment trait to the problem and addressing needs well
3493	18/04/2026 14:18	Neither good nor poor	
3494	18/04/2026 14:32	Very good	
3495	18/04/2026 14:45	Very good	My appointment was on time. The n7rse was welcoming and friendly and provided me with information, reassurance and a painless injection.
3496	18/04/2026 15:41	Very good	
3497	18/04/2026 17:27	Good	
3498	18/04/2026 21:05	Very good	The nurse was great. Really put me at ease. Super friendly and amazing at her job
3499	19/04/2026 09:33	Very good	On time , no waiting at all. Very good. .
3500	19/04/2026 10:31	Good	Didn't have to wait too long.
3501	19/04/2026 12:49	Very good	Appointment was for a blood taste. I went to book a covid vaccine and was given a cancellation on the spot. I waited a minimal amount of time for both appointments
3502	19/04/2026 14:40	Very good	
3503	19/04/2026 21:53	Very good	All staff curtesy
3504	20/04/2026 08:25	Very good	
3505	20/04/2026 10:15	Good	

3506	20/04/2026 12:48	Very good	Seen by my named G.p.,my problems have been sorted hopefully.Lovely G.P.
3507	20/04/2026 13:46	Very good	The visit overall good but problems with the app which I wasn't asked about so visit was very good after all
3508	20/04/2026 16:22	Very good	Extremely professional nurse
3509	20/04/2026 22:34	Very good	Very good
3510	21/04/2026 08:23	Very good	Everything was faultless, on time , absolutely wonderful nurse explained everything , why and what was going to be tested also ensured I had a follow up appointment. Very polite, helpful and very pleasant. Wonderful to see in these crazy times. Thank you.
3511	21/04/2026 08:32	Very good	Seen on time and given help and advice needed
3512	21/04/2026 09:13	Very good	Excellent
3513	21/04/2026 09:14	Very good	
3514	21/04/2026 09:22	Good	Needs more people on reception long line of people waiting and nobody there very frustrating
3515	21/04/2026 09:35	Good	Listened to me
3516	21/04/2026 09:47	Neither good nor poor	Was given someone i had specifically asked not to see for bloods, but was rearranged immediately by staff.
3517	21/04/2026 11:39	Very good	
3518	21/04/2026 12:42	Very good	
3519	21/04/2026 13:30	Very good	Made you feel relaxed
3520	21/04/2026 14:17	Very good	Seen on time Able to have good conversation with nurse, totally unhurried
3521	21/04/2026 14:24	Very good	Welcoming, compassionate, professional
3522	21/04/2026 14:41	Very good	
3523	21/04/2026 15:01	Very good	The service you provide is excellent, the staff are so helpful , friendly, knowledgeable and professional in their duties.
3524	21/04/2026 15:03	Very good	Every detail was explained to me about my results
3525	21/04/2026 15:12	Very good	On time very good nurse
3526	21/04/2026 15:13	Very good	Very sympathetic response to my needs
3527	21/04/2026 15:37	Good	
3528	21/04/2026 15:45	Very good	
3529	21/04/2026 15:43	Good	After reading my notes on the App, I wondered if my blood pressure is ok -would it be possible to start driving again? Thankyou
3530	21/04/2026 15:45	Good	The person I saw was polite and attentive

3531	21/04/2026 16:35	Very good	Very good service and the staff are allway kind and helpful, Frances Rimmer
3532	21/04/2026 16:45	Very good	Prompt and efficient
3533	21/04/2026 18:15	Very good	Your colleague was polite and pleasant
3534	22/04/2026 09:27	Very good	Efficient service
3535	22/04/2026 09:44	Very good	Appointment was prompt. Dr Totty was very attentive and explained everything about my condition.
3536	22/04/2026 09:51	Very good	Very lovely nurse went through blood results very impressed.
3537	22/04/2026 10:02	Good	
3538	22/04/2026 10:29	Very good	
3539	22/04/2026 10:46	Very good	Listened, empathised and came up with a plan for pain management and how to proceed.
3540	22/04/2026 11:16	Very good	
3541	22/04/2026 11:19	Very good	Screens were working- check in was quick- seen approx on time Smooth appointment thank you
3542	22/04/2026 14:03	Very good	Everything o time
3543	22/04/2026 14:10	Good	
3544	22/04/2026 14:24	Very good	Friendly and polite professional staff
3545	22/04/2026 15:05	Very good	Excellent service as always
3546	22/04/2026 15:22	Very good	The whole practice is perfectly run with a big thank you to Dr Simpson
3547	22/04/2026 15:26	Very good	
3548	22/04/2026 15:54	Very good	Drs wisdom and experience
3549	22/04/2026 16:14	Very good	Everything on time
3550	22/04/2026 19:02	Very good	Very satisfied thank you , everything went very smoothly.
3551	22/04/2026 19:25	Good	All questions asked for and asked were answered
3552	22/04/2026 20:22	Very good	Very thorough, kind and caring. Listened well.
3553	22/04/2026 22:25	Very good	Dr Holmes was very caring and I am happy with his care
3554	23/04/2026 08:40	Good	Lovely polite and understanding staff. Just always running behind -my appointment was 8.40 am so if running behind by then I'm glad I didn't have a later appointment!
3555	23/04/2026 09:00	Very good	Your Nurse was so informative and gave me expert advice 🙌
3556	23/04/2026 09:08	Very good	Answered my question fully and presented a good explanation.
3557	23/04/2026 09:40	Very good	The doctor was very helpful and friendly and explained all I wanted to know
3558	23/04/2026 10:09	Very good	Helpfull, friendly, and overall the practice gives me the feeling they really care rather than it just being a box ticking excersise. 2 years ago I moved from Accrington, it's a different world. Well done and keep up the good work.

3559	23/04/2026 10:14	Very good	seen on time, very good communication with the nurse
3560	23/04/2026 10:52	Very good	Very good friendly service given
3561	23/04/2026 11:01	Very good	On 22nd at 9am I met a new Dr to me.. she was so easy to talk to undestand and listen to. I would like to visit her again. My husband d reminds me I should have mentioned we are having sleepless .nights as I a.mGetting leg cramps and restless kegs some evenings lastingi into the night sometimes. Please can you give these details go DR BOLTON asapse to. She approached .e so I could lip read
3562	23/04/2026 11:30	Very good	Seen earlier than my appointment time and the sister was also able to give me my Covid booster ahead of a later appointment time.
3563	23/04/2026 11:45	Very good	Brilliant surgery Brilliant staff
3564	23/04/2026 11:59	Very good	Quick appointment and nurse was very thorough and explained things well
3565	23/04/2026 12:03	Very good	Julie was running on time, helped me with written and verbal advice
3566	23/04/2026 13:08	Very good	Saw nurse on time dealt with quickly
3567	23/04/2026 13:51	Very good	Well organised. Good preparation. Very good at listening and providing necessary advice and medication .
3568	23/04/2026 14:51	Very good	Was seen right away, doctor very helpful,
3569	23/04/2026 15:01	Very good	I was seen on time by a lovely friendly nurse and had everything explained to me in detail.
3570	23/04/2026 15:14	Very good	Time was taken to really listen to my mum a d excellent support has been offered via specialised department withing your surgery. This was followed up today which is so helpful knowing we have back up support from dedicated team which mum or I can contact anytime.
3571	23/04/2026 15:21	Very good	Saw Sarah the practice nurse Conversation went well. She listened to what I said which I was happy about. Plus the appointment ran to time
3572	23/04/2026 15:43	Very good	Because listened and understood what I was going through. She was very thorough and kind Ann And I would recommend us to anybody.xxx
3573	23/04/2026 15:51	Very good	She was caring understanding and listened never felt rushed a wonderful lady doctor
3574	23/04/2026 16:44	Very good	Although the nurse was running a little bit late she was thorough and advised me on my medication and referred me for further tests. I was really pleased.
3575	23/04/2026 16:52	Very good	The doctor was very helpful and sorted out what needed to be done.
3576	23/04/2026 17:07	Very good	Efficient and informed
3577	23/04/2026 17:45	Very good	The doctor was on time, and discussed my medication with me and gave some good advice.
3578	23/04/2026 19:34	Very good	Just very good thank you

3579	23/04/2026 20:41	Very good	Micelle the nurse who took my bloods was very good
3580	23/04/2026 21:29	Good	Doctor listened to me and helped me
3581	24/04/2026 07:21	Very good	Polite professional and really listening to challenges
3582	24/04/2026 08:48	Very good	Short wait time and a very helpful and proactive GP
3583	24/04/2026 08:51	Neither good nor poor	There has been times in my past I have needed to see a doctor , and had to travel to Fleetwood hospital . Just excellent service all round, compared to the services when we lived in Manchester at over wyre they are top end
3584	24/04/2026 09:00	Very good	
3585	24/04/2026 09:02	Poor	My experience of the service varies depends on the member of staff I speak to.
3586	24/04/2026 09:08	Very good	Appointment on time, staff very polite and friendly
3587	24/04/2026 09:31	Very good	Excellent!
3588	24/04/2026 09:59	Very good	Everyone was very polite and helpful. My doctor was very helpful and efficient.
3589	24/04/2026 10:15	Very good	On time appointment, assessment of results clear and on going health advise good!
3590	24/04/2026 11:24	Very good	
3591	24/04/2026 13:15	Poor	Had to wait almost a month for an appointment.
3592	24/04/2026 13:18	Very poor	Ask a question that make sense.
3593	24/04/2026 13:50	Very good	I always have a pleasant appointment, staff and docs/nurses very nice, everyone is so helpful. I couldn't ask for better service all round. Thankyou, very much appreciated.
3594	24/04/2026 14:11	Very good	The Dr was on time and answered all my questions.
3595	24/04/2026 14:38	Very good	I managed to see the doctor I want only down for was that it took nearly 4 weeks to do it I was 10 minutes early for my appointment but I was called straight away. The clinician introduced herself and was very chatty and informative. I'm not a nervous patient but her lovely manner would put the most nervous patients at ease. Lovely lady, a credit to the surgery.
3596	24/04/2026 14:39	Very good	
3597	24/04/2026 14:50	Very good	Efficient, friendly, competent reception staff,same for the pharmacy staff,nurse practitioner and blood nurse
3598	24/04/2026 15:11	Good	
3599	24/04/2026 15:13	Good	
3600	24/04/2026 15:23	Very good	First I'd like to apologise for my feedback yesterday I said I spoke with Sarah when it was actually Janet as I said before the visit was good Janet listened to what I was saying and my request was sorted Thanks
3601	24/04/2026 16:25	Neither good nor poor	issues unresolved

3602	24/04/2026 18:17	Very good	I was listened to and got some good advise.
3603	24/04/2026 18:17	Very good	Everything. was fine thanks
3604	24/04/2026 21:06	Very good	I was happy with my visit and the Dr that I seen didn't rush me and was interested in how I was managing on a daily basis
3605	25/04/2026 09:27	Very good	Seen on time and as always the nurse was excellent
3606	25/04/2026 09:46	Very good	Brilliant drs surgery
3607	25/04/2026 10:01	Very good	The nurse who toke my blood was so friendly
3608	25/04/2026 10:04	Very good	Andrew was lovely and put me at ease, by answering all my questions. I found him very knowledgeable and lovely caring man. Thank you Andrew
3609	25/04/2026 10:18	Very good	My appointment was on schedule and I was looked after (bloods) by a lovely nurse who was professional, friendly and kind.
3610	25/04/2026 10:59	Very good	I have always found OWMC service to be top notch. My recent visit to see a Sister was just as good. Thanks
3611	25/04/2026 12:54	Very good	
3612	25/04/2026 13:01	Good	Efficient service and pleasant staff
3613	25/04/2026 13:31	Very good	
3614	25/04/2026 14:39	Good	There was confusion about where to wait
3615	25/04/2026 15:28	Very good	Dealt with on time and all information asked about,explained fully
3616	25/04/2026 16:01	Very poor	my appointment was half hour late
3617	25/04/2026 16:23	Very good	
3618	25/04/2026 16:29	Neither good nor poor	
3619	25/04/2026 17:08	Very good	I was seen on time and was very pleased with the results
3620	25/04/2026 19:15	Very good	The appointment was on time and the health care assistant was professional ans courteous and friendly.  I found the nurse very friendly and instantly felt at ease .there's nothing more you could do any better in my opinion. Thankyou. at ease, she did what she felt was best for me, which for me was just what I needed. I'm happy to of selected over the wyre medical centre. I've always received good service from both doctors/nurses and even the receptionist. There's nothing more in my opinion that you could of fobe better. Thankyou for all your help
3621	25/04/2026 21:02	Very good	
3622	25/04/2026 21:08	Good	Appointment was on time but I wish you did not waste time with these surveys
3623	25/04/2026 21:20	Good	Everything was ok.

3624	26/04/2026 05:36	Good	
3625	26/04/2026 07:54	Very good	Dr Bolton listened. Nothing was too much trouble
3626	26/04/2026 12:09	Very good	Always good but only problem is that you can never see the same GP twice.
3627	26/04/2026 21:34	Neither good nor poor	Had to visit Fleetwood Hospital on a couple of occasions because I couldn't get an appointment. Although my surgery is a walk from my home
3628	27/04/2026 07:26	Good	Didn't have to wait too long
3629	27/04/2026 07:52	Very good	
3630	27/04/2026 08:50	Very good	Waited along time to get appointment , but managed to get sorted
3631	27/04/2026 15:14	Very good	Dr Totty very professional and caring as usual
3632	28/04/2026 09:51	Very good	Very little waiting time, friendly helpful staff.
3633	28/04/2026 10:03	Very good	Most of your doctors are good. Never seen this doctor before.
3634	28/04/2026 10:12	Very good	Understanding caring
3635	28/04/2026 10:18	Very good	Fantastic behaviour and responsible follow up
3636	28/04/2026 10:21	Neither good nor poor	Said appointment was on time on check in but ended up being nine minutes late . The information the doctor gave to me was incorrect.
3637	28/04/2026 11:43	Very good	Informative
3638	28/04/2026 13:41	Very good	Very professional and polite
3639	28/04/2026 15:08	Very good	The doctor was very reassuring and diagnosed my problem and the relative medication. He could not have done better
3640	28/04/2026 16:04	Very good	On time, efficient and friendly health care assistants.
3641	28/04/2026 17:42	Very good	It took a long time for an appointment
3642	29/04/2026 08:36	Good	
3643	29/04/2026 08:50	Very good	Always a good service always helpful
3644	29/04/2026 10:21	Very good	V efficient
3645	29/04/2026 10:49	Good	
3646	29/04/2026 10:57	Very good	
3647	29/04/2026 13:31	Very good	
3648	29/04/2026 14:20	Very good	Dr Bolton was Excellent in her response to my visit yesterday
3649	29/04/2026 14:26	Very good	Always treated with dignity by health professional michelle curtis and dr bolton and dr totty always go out of there way to also speak to you while there passing when youre sat in waiting room always make you feel at ease

3650	29/04/2026 14:27	Very good	Dr Bolton was Excellent yesterday, she acted very quickly on a problem had, which resulted in me going to A&E
3651	29/04/2026 15:11	Very good	My GP appt was excellent, I was listened to, heard, and the outcome was good. I can't fault the GP, but I did have to wait 6 weeks for it
3652	29/04/2026 15:47	Good	It was very good with Dr Bolton but the wait was bad more than 30 odd minutes but I gather it was due to an emergency that Dr Bolton had to see to so it couldn't be helped. Dr Bolton did apologise for the wait.
3653	29/04/2026 16:29	Very good	Dr Holmes is very approachable and very professional
3654	29/04/2026 17:33	Very good	On time, positive meet with doctor
3655	29/04/2026 18:31	Good	My mental health question regarding the side effects of the medication I am on, the doctor who signs off my medication was reluctant to review as he would rather I made an appointment with the practice psychologist doctor and psychology training nurse
3656	29/04/2026 18:41	Very good	Great staff. Kind and attentive. Hold much trust in the doctors and always feel well looked after
3657	29/04/2026 20:22	Very good	
3658	29/04/2026 22:17	Very good	The appointment was on time, the staff were very pleasant and answered all my questions.
3659	30/04/2026 08:06	Very good	Michelle is an excellent practitioner, she is always very pleasant and explains everything fully and treats you with dignity and respect
3660	30/04/2026 09:11	Very good	Friendly and informative staff waiting times very good
3661	30/04/2026 09:43	Very good	Appointment on time .Doctor gave clear informative information.
3662	30/04/2026 09:46	Very good	Dr.totty and Dr Bolton have been exceptionally supportive and helped me with my troubles. Thank you 😊
3663	30/04/2026 09:56	Very good	
3664	30/04/2026 09:55	Very good	Seen to on time.
3665	30/04/2026 10:06	Very good	Dr Totty has treated me with dignity and respect, and very professional, top doctor, and a lovely person, thank you so much.
3666	30/04/2026 10:11	Very good	Excellent service
3667	30/04/2026 10:17	Very good	Appointment on time , nurse very polite and lovely . She was gentle and reassuring at all times and explained everything that was going to happen and how I would get results . Could not have been any better thank you
3668	30/04/2026 10:31	Very good	Efficient and informative
3669	30/04/2026 10:39	Very good	Always do their best to look after you.

3670	30/04/2026 10:52	Very good	
3671	30/04/2026 11:11	Very good	I'm always very happy with all aspects of appointments .
3672	30/04/2026 11:40	Poor	I thought it had been arranged I had shared care between yourself and Wrightington hospital however it appears you don't do the required blood tests although I have asked for them to be done as Wrightington require them. I ended up waiting two and a half weeks without my regular medication because of this
3673	30/04/2026 12:09	Very good	Very happy with the nurse I saw
3674	30/04/2026 12:11	Very good	Excellent service
3675	30/04/2026 12:13	Very good	Very pleasant staff
3676	30/04/2026 12:34	Very good	Made very welcome,staff lovely
3677	30/04/2026 12:57	Very good	Standard of nursing assessment very good
3678	30/04/2026 14:04	Very good	Very efficient and lovely staff
3679	30/04/2026 15:00	Good	
3680	30/04/2026 15:15	Very good	
3681	30/04/2026 15:18	Very good	Evry one was so nice and efficient.
3682	30/04/2026 15:22	Very good	Always frendly and listen to me
3683	30/04/2026 15:38	Good	Everything went very smoothly on that appointment. The Blood results were good and the Nurse would continue with the Annual review next year. The only problem was, that I was requested, via the NHS App to repeat/review exactly the same thing 4 weeks later.
3684	30/04/2026 16:01	Very good	
3685	30/04/2026 16:01	Good	
3686	30/04/2026 16:08	Very good	Efficient and effective. Welcoming and helpful.
3687	30/04/2026 16:21	Good	
3688	30/04/2026 17:01	Very good	Very friendly and helpful staff Fantastic doctors / nurses best medical centre i have had the pleasure to visit
3689	30/04/2026 18:44	Neither good nor poor	Hca didn't know what blood test i was booked in for. I only knew that it was to replace a test that hadn't been completed from my previous appointment. The test was taken without verifying if was correct.
3690	30/04/2026 19:38	Very good	Almost on time ,painless blood sample by Michelle