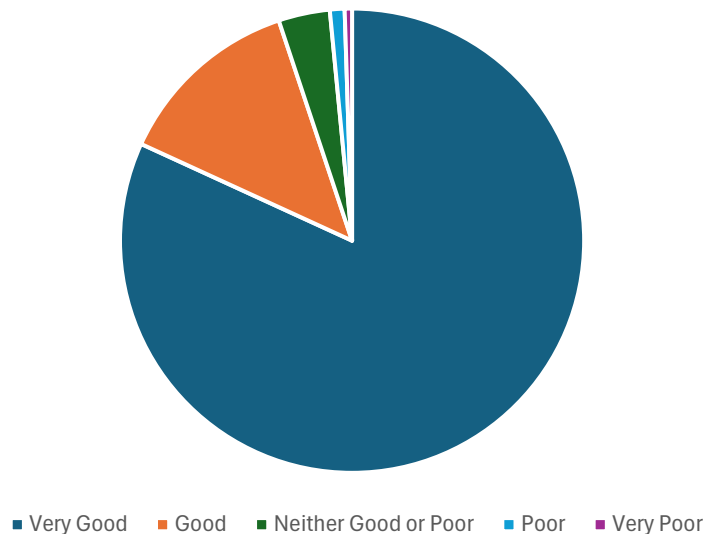


Friends & Family Test,
Results May 2026



ID	DATE	RESPONSE	COMMENT
3757	06/05/2026 12:38	Very good	Everything was good
3758	06/05/2026 12:59	Very good	
3759	06/05/2026 13:11	Very good	Welcoming, helpful and friendly. Always put at ease
3760	06/05/2026 13:19	Very good	Dr Totti was very sympathetic to my needs and examined me and referred me to the relevant department,he was running 30 minutes late but the medical centre was very busy
3761	06/05/2026 13:24	Very good	Didn't wait long ,nice nurse
3762	06/05/2026 13:41	Very good	It's nice and you get seen to on time
3763	06/05/2026 14:10	Very good	Open view on my appointment, allowed me to talk and felt listend too.
3764	06/05/2026 15:46	Very good	
3765	06/05/2026 18:01	Good	I was seen very soon after my appointment time and dealt with in a friendly professional manner
3766	06/05/2026 18:01	Very good	Met with a lovely smile. What a fab welcome
3767	06/05/2026 18:45	Good	The nurse, pharmacy team and reception staff were very helpful.
3768	06/05/2026 19:20	Very good	

3769	06/05/2026 19:56	Poor	Doctor didn't need to see me no one cancelled it their error. But said it was a mistake.
3770	06/05/2026 22:25	Very good	Pleasant environment, short waiting time
3771	07/05/2026 07:49	Very good	Polite and efficient
3772	07/05/2026 08:26	Very good	No waiting for nurse.
3773	07/05/2026 08:30	Very good	Not long to wait, nurse very pleasant. All good.
3774	07/05/2026 08:33	Neither good nor poor	On A couple of occasions I had to go to Fleetwood Hospital for treatment and I live not far from local surgery
3775	07/05/2026 08:47	Very good	On time, friendly staff
3776	07/05/2026 09:07	Very good	Seen on time. Friendly but very professional nurse took my blood and was very helpful when I asked questions
3777	07/05/2026 10:15	Very good	Fiendly and efficient service
3778	07/05/2026 10:17	Very good	Excellent Doctor V Simpson, listened and addressed all my concerns.
3779	07/05/2026 13:40	Very good	All good, no waiting and lovely nurse.
3780	07/05/2026 14:13	Very good	There is nothing Dr Totty could have done. As he was friendly and thorough. and listened to what I wanted to say, other words were he was very
3781	07/05/2026 14:42	Very good	Appointment was on time and handled very professionally
3782	07/05/2026 14:43	Very good	I was seen on time for both blood and covid jab. The nurse explained that my arm might be sore and if so to take 2 paracetmols. It was and i took them. Still sore 24 hours latwr.
3783	07/05/2026 15:40	Very good	Very good the doctor treated me with respect thank you
3784	07/05/2026 16:06	Good	Practice nurses excellent. Annual check up 20mins late. Also how did your computer system manage to double book my appointments for 4.00pm 🤔
3785	08/05/2026 08:00	Very good	Everyone smiling and helpful
3786	08/05/2026 09:48	Very good	Dr Simpson I a brilliant dr who does everything possible to make you feel better from pain
3787	08/05/2026 10:32	Very good	
3788	08/05/2026 11:00	Good	
3789	08/05/2026 11:01	Very good	Could not ask for anymore
3790	08/05/2026 11:04	Very good	
3791	08/05/2026 11:08	Very good	Keep up the good work
3792	08/05/2026 11:10	Good	Generally good service however was kept waiting for 25 mins for appt in the waiting room then when I entered ..No Apology was given

3793	08/05/2026 11:13	Very good	Doctor Holmes was brilliant and really understood how frustrated I am. For once someone that listens
3794	08/05/2026 11:39	Very good	On time, I was pleasantly received and very quickly attended to
3795	08/05/2026 13:00	Poor	Doctors are not available to see
3796	08/05/2026 13:24	Very good	I am regularly seen as part of a cardio risk screening and have follow up appointments where are i am always seen on time and everything is explained and discussed. I especially thought the well being appointment was very beneficial and made me feel well looked after.
3797	08/05/2026 14:02	Very good	My visit was exalent professional and on time. Thank you.
3798	08/05/2026 14:49	Very good	Everything about the medical centre has been excellent staff very polite and very helpful it is a 100%better than where we came from
3799	08/05/2026 14:58	Very good	My appointment was on time and the nurse was efficient and took my blood with no problems.
3800	08/05/2026 15:10	Very good	The MC were able to arrange and carry out taking a blood sample at short notice.
3801	08/05/2026 15:21	Very good	Nice friendly member of staff
3802	08/05/2026 18:01	Poor	I was meant to see the diabetic nurse so my annual review has not been done properly
3803	08/05/2026 18:32	Good	
3804	08/05/2026 18:57	Very good	No mark where blood taken. Nothing could have been better
3805	08/05/2026 19:58	Very good	Doctor was very thorough asked if I needed anything .
3806	08/05/2026 20:34	Very good	Excellent service
3807	08/05/2026 21:37	Very good	
3808	09/05/2026 08:33	Very good	
3809	09/05/2026 08:48	Very good	My concerns were listened to and acted on by the gp
3810	09/05/2026 09:10	Very poor	Always helpful and friendly
3811	09/05/2026 09:20	Very good	
3812	09/05/2026 09:31	Very good	I found my visit went well and Dr Totty was very pleasant and kind
3813	09/05/2026 09:48	Very good	I was seen half a hour before my appointment, was seen straight away. Great service & the doctor was a pleasant person.
3814	09/05/2026 10:31	Good	The meeting with the Dr was excellent, but I only gave the experience good because I had to wait two weeks to get to see you
3815	09/05/2026 10:40	Very good	The appointment was on time the nurse to a blood sample snd arranged a follow up. Very quick very efficient
3816	09/05/2026 10:52	Very good	

3817	09/05/2026 11:11	Very good	Very fast
3818	09/05/2026 11:17	Very good	The nurses I saw today were so patient and kind, Many thanks ladies 💖
3819	09/05/2026 11:44	Very good	Very caring health care worker, explaining the procedure.
3820	09/05/2026 12:14	Very good	Very friendly and helpful
3821	09/05/2026 12:26	Very good	Nice nurse
3822	09/05/2026 12:46	Very good	I was listened to and felt believed
3823	09/05/2026 13:42	Very good	
3824	09/05/2026 13:45	Very good	Very prompt to appointment time. Julie Graham was very pleasant.
3825	09/05/2026 13:50	Very good	I have always been more than satisfied with my practice. Friendly professional staff who are very helpful.
3826	09/05/2026 14:30	Neither good nor poor	
3827	09/05/2026 14:45	Very good	I have always been seen at the time of appointment.
3828	09/05/2026 14:46	Very good	The sign system was easy to use and the nurse was friendly and professional
3829	09/05/2026 15:00	Very good	It was an excellent visit no complaints about anything.
3830	09/05/2026 15:35	Very good	Nothing. Very satisfied
3831	09/05/2026 15:57	Good	I was given some options to try first before being referred for surgery
3832	09/05/2026 17:02	Very good	
3833	09/05/2026 17:36	Very good	Easy park. Little waiting. Pleasant staff
3834	09/05/2026 17:51	Very good	Surprised to get contacted about a blood test after a comment from my private consultant but able to book appointment quickly and at convenient time and test results sent within 24 hours, impressive
3835	09/05/2026 19:08	Very good	I was put at ease and felt happy discussing things with the practice nurse
3836	09/05/2026 23:12	Good	The time keeping could be better
3837	10/05/2026 11:36	Good	It was a routine examination
3838	10/05/2026 11:34	Very good	My appointment was only slightly late which was understandable as Dr. Totty is such an outstanding G.P.. He is welcoming, looks you in the eye and actually listens. He is an excellent clinician but sometimes a patient needs more than that when concerned about a health issue. The face to face consultation was excellent and my wife and I appreciated the interaction. Thank you for asking.
3839	10/05/2026 13:17	Very good	Nothing
3840	10/05/2026 14:39	Very good	Only had to wait 10 minutes for my appointment. The nurse apologised for the delay. She was friendly, helpful and reassuring. I felt confident in her assessment of my condition.
3841	10/05/2026 17:18	Good	I was unable to give blood but have another appointment to try again

3842	10/05/2026 17:21	Good	
3843	10/05/2026 21:41	Very good	Ease of booking in. Comfortable and clean waiting area. Not too long a delay of appointment time. Dr Bolton as always very reassuring and explained treatment plan clearly.
3844	11/05/2026 10:19	Very good	
3845	11/05/2026 18:00	Very good	Appointment on time, nurse friendly
3846	12/05/2026 10:12	Very good	Professional & Friendly
3847	12/05/2026 10:58	Very good	Always good service
3848	12/05/2026 13:32	Good	The nurse went above and beyond thank you
3849	12/05/2026 14:02	Good	Always very polite and pleasant which creates a pleasant atmosphere
3850	12/05/2026 14:33	Very good	Very informative and helpful appointment
3851	12/05/2026 14:35	Very good	All staff and nurses, doctors are all very helpful.
3852	12/05/2026 14:41	Very good	Good and efficient
3853	12/05/2026 14:51	Very good	Dr Jay is very good He gives me the feeling that he is really interested in my problem.
3854	12/05/2026 17:34	Very good	Appointment was right on time and the nurse was extremely nice
3855	12/05/2026 18:28	Very good	
3856	12/05/2026 19:52	Good	
3857	13/05/2026 08:53	Good	The health professional was efficient and organised in her tasks, however the signage for treatment room 1a is not visible from the waiting area.
3858	13/05/2026 09:20	Very good	Doctor Simpson listens and is very understanding.
3859	13/05/2026 09:30	Very good	
3860	13/05/2026 09:42	Very good	
3861	13/05/2026 09:42	Very good	
3862	13/05/2026 09:42	Very good	Very good and professional
3863	13/05/2026 09:45	Very good	Good and professional
3864	13/05/2026 10:01	Very good	We talked and discussed things together
3865	13/05/2026 10:31	Very good	Easy to book in. Called in on time . Dealt with efficiently and in friendly manner.
3866	13/05/2026 10:37	Very good	
3867	13/05/2026 10:36	Good	
3868	13/05/2026 10:51	Very good	Dr Shahd was brilliant. Really listened and understood. Had patience when I became upset. She is a lovely doctor. I have been numerous times for the same issue over many years and finally hopefully will get some answers. Thank you to dr shahd.

3869	13/05/2026 10:58	Very good	A doctor who made me feel like he really listened to me. He was very attentive
3870	13/05/2026 11:51	Very good	Felt like Dr Simpson listened to me and not looking at computer all the time
3871	13/05/2026 12:12	Very good	My doctor was very thorough and decided to refer me for further tests for which I am very grateful.
3872	13/05/2026 12:47	Very good	
3873	13/05/2026 13:39	Very good	I've been called on time for my appointment.
3874	13/05/2026 13:42	Very good	
3875	13/05/2026 14:31	Good	
3876	13/05/2026 14:35	Very good	They are always great doctors nurses reception staff there is no way to improve it it works really good
3877	13/05/2026 14:47	Very good	Didn't have a long wait to ser gp
3878	13/05/2026 14:51	Very good	N/A
3879	13/05/2026 15:01	Very good	
3880	13/05/2026 15:03	Very good	The whole staff from reception to doctors are awesome. So helpful and through in their jobs but always a smile and greeting.
3881	13/05/2026 16:00	Very good	Was a prompt appointment, cardiovascular check, went through everything clearly and gave me information to help me with problems that flagged up
3882	13/05/2026 18:05	Very good	I think the service I received was very good dr bryden listened to me and helped with my problem
3883	13/05/2026 21:47	Very good	I think that there should be a proper counselling service provided for people with mental health problems including home visits
3884	14/05/2026 07:28	Good	
3885	14/05/2026 08:21	Very good	Always friendly reception and nice atmosphere
3886	14/05/2026 08:35	Very good	Hardly any waiting
3887	14/05/2026 08:46	Very good	It was very good,on time and very professional
3888	14/05/2026 09:44	Very good	No waiting , doctor explained everything clearly
3889	14/05/2026 10:26	Very good	The doctor was excellent. She explained my situation very clearly to me. Thank you
3890	14/05/2026 10:36	Good	I was seen a few minutes after my appointment time but not to long. And the Dr gave me a lot of reassurance and help.
3891	14/05/2026 10:41	Very good	A lovely relaxing atmosphere while waiting for my appointment
3892	14/05/2026 11:20	Very good	Dr Simpson was very thorough, and explained things clearly
3893	14/05/2026 12:06	Very good	
3894	14/05/2026 15:01	Very good	I never had a bad experience with overwyre medical practise
3895	14/05/2026 15:22	Very good	Very efficient, reception staff very nice,doctor lovely. So lucky to have such a wonderful health centre.

3896	14/05/2026 15:19	Very good	You could not have done anything else better, the nurse was very helpful and efficient also very professional indeed, she talked me through everything so I could understand what she was saying to me. She didn't just get me in and then get rid of me she went through everything with me. Thank you very much Alan salmon
3897	14/05/2026 15:49	Very good	
3898	14/05/2026 17:17	Very good	All good yesterday. Appointment went well .Thank you
3899	14/05/2026 18:53	Very good	Staff were efficient and very helpful
3900	14/05/2026 19:46	Good	You saw my 9month old daughter twice late afternoon on the same day of asking but also requested a urine sample of a 9month old which to me seems unrealistic without any guidance as it how to achieve this
3901	14/05/2026 20:03	Good	
3902	14/05/2026 21:27	Very good	
3903	15/05/2026 08:33	Very good	
3904	15/05/2026 08:43	Very good	Excellent health care assistant...polite and friendly. Appointment was on time and she was very proficient at taking blood.
3905	15/05/2026 09:38	Very good	My appointment was very good everything was explained to me in detail
3906	15/05/2026 09:51	Very good	Appointment on time, easy check in
3907	15/05/2026 09:51	Good	Everything went smoothly and the surgery wasn't busy
3908	15/05/2026 09:58	Neither good nor poor	Still no weight loss treatment as requested by consultant to facilitate hip replacement.
3909	15/05/2026 10:41	Very good	Very helpfull and informative and polite
3910	15/05/2026 10:52	Very good	Clean and welcoming environment with friendly staff.
3911	15/05/2026 10:56	Good	10 mins late but a good consultation

Upon arrival I noticed the check in screens were no longer there and I read a notice saying if you have an appointment then go to waiting room 3 which I did. After waiting for my 11.00am appointment for 25 minutes, I decided to go to reception where I was informed that the Doctor had left the building. I explained the check in system was very unclear and the young lady apologised. I would have liked it if when the Doctor who was expecting me, would have popped her head into the waiting area and called my name. I was so terribly disappointed as I had waited 2 weeks for this appointment to discuss my medication for chronic pain. My last appointment was put in the the nurse practitioner when I had specifically asked to see a Doctor. The nurse could not help me at that time as it was to discuss my painkillers. I feel badly let down by the surgery. The next available appointment given to me is 28th May 2026, yet more waiting time when I am already in dreadful pain. My name is George Parker. Date of birth 6.3.57 and I would love to receive a call from the surgery if you require any further details.

3912 15/05/2026 11:05 Very poor

3913 15/05/2026 11:58 Very good

Nurse was very thorough

3914 15/05/2026 12:24 Very good

Lots of good information about pre diabetes,plus easy to understand leaflets .

3915 15/05/2026 13:34 Very good

I'm pretty sure I was seen more or less on time , I was asked to go to waiting room 2, then asked to go to room 1 to see the Nurse Practitioner, if there was a sign saying where room 1 was I didn't see it, perhaps if there isn't a sign there saying that room 1 is round the corner then perhaps there should be one .

3916 15/05/2026 13:31 Good

3917 15/05/2026 14:04 Very good

Why was there only one receptionist on when I arrived? Why aren't there more receptionists? Especially when there's a queue. I arrived on time for my appointment but had to queue for a long time as the check in machines weren't working. This is not good enough.

3918 15/05/2026 14:27 Poor

3919 15/05/2026 14:31 Good

My appointment was 15mins late

Offered appointment for blood checks, attended and was seen and samples taken. Will see if I'm contacted regarding test results.

3920 15/05/2026 14:40 Good

3921 15/05/2026 15:00 Very good

Staff very polite always smiling n nothings is to much trouble 10 out of 10

3922 15/05/2026 15:24 Good

Long wait for appointment but totally satisfied with Dr Simpson

3923 15/05/2026 16:00 Very good

Everyone at the practice is polite and very helpful I have no problems at all xthank you

3924 15/05/2026 16:13 Very good

Hardly any waiting time and was seen and listened too

3925 15/05/2026 16:19 Good

The blood test was done quickly and efficiently.

3926	15/05/2026 16:40	Very good	
3927	15/05/2026 17:19	Very good	As always, excellent care. Friendly, professional and empathic.
3928	15/05/2026 22:26	Very good	On time and very efficient
3929	15/05/2026 23:17	Very good	
3930	16/05/2026 08:24	Very good	Doctor Bolton is really excellent, she's compassionate and understanding about my issues and really puts me at ease when I don't always find it easy to talk about.
3931	16/05/2026 08:33	Very good	I had a blood test and the nurse was really friendly and also on time. Thank you
3932	16/05/2026 08:34	Very good	Was seen to very quickly they was very polite and welcoming
3933	16/05/2026 09:18	Very good	My husband joined me. Had a very informative meeting which put my mind at rest
3934	16/05/2026 09:46	Very good	Doctor was very helpful good empathy with the patients needs
3935	16/05/2026 09:46	Very good	Dawn was fantastic
3936	16/05/2026 10:01	Very good	Great job
3937	16/05/2026 10:32	Very good	On time . Good information. Friendly and approachable
3938	16/05/2026 10:50	Good	Better time skills
3939	16/05/2026 11:04	Very good	The Gp I saw was excellent and very thorough also the reception staff were very pleasant and helpful
3940	16/05/2026 11:48	Very good	Visit was on time. Good atmosphere in the surgery. Liked the bookstall, this is growing nicely.
3941	16/05/2026 11:49	Very good	Explained everything to me and very caring
3942	16/05/2026 13:04	Very good	Listened to me and now waiting for a hospital appointment
3943	16/05/2026 14:29	Very good	
3944	16/05/2026 14:31	Good	
3945	16/05/2026 14:40	Very good	I have an no problems at all, all very helpful thank you..
3946	16/05/2026 15:07	Very good	Always friendly and efficient! Usually seen on time and pleasant surroundings.
3947	16/05/2026 15:23	Very good	Always treated with respect and a friendly nursing team and Doctors who provide an excellent service.
3948	16/05/2026 16:00	Very good	Very efficient
3949	16/05/2026 16:20	Very good	
3950	16/05/2026 17:44	Very good	Happy with the person I saw
3951	16/05/2026 17:48	Very good	I was seen really promptly and Dawn was fantastic
3952	16/05/2026 18:33	Good	
3953	16/05/2026 19:54	Neither good nor poor	Timing, was 25min late.
3954	16/05/2026 22:37	Very good	Very quick service by everyone involved in the process. All were polite, friendly and professional
3955	16/05/2026 23:41	Good	The nurse on my last diabetes copd review was really nice kind and helpful in my questions lovely lady

3956	17/05/2026 11:00	Very good	
3957	17/05/2026 14:05	Very good	Very nice friendly and warm
3958	17/05/2026 15:19	Very good	Only have good things to say from start to finish everything was spot on
3959	17/05/2026 18:29	Very good	Prompt and professional
3960	18/05/2026 11:52	Good	I didn't have to wait very long after my appointment time. The HCA I saw was very professional and efficient and put me at ease.
3961	18/05/2026 18:03	Very good	
3962	19/05/2026 09:13	Very good	Easy accesd
3963	19/05/2026 09:22	Very good	Really nice nurse.
3964	19/05/2026 09:40	Very good	
3965	19/05/2026 09:51	Very good	Good and patient conversation with Dr Holmes.
3966	19/05/2026 10:05	Very good	Everybody from reception onwards have been pleasant, patient and helpful.
3967	19/05/2026 11:20	Very good	On time with Dawn who is so efficient and very pleasant.
3968	19/05/2026 11:22	Very good	mr Hill was so quick to answer my question about my prescription. Special thanks to him.
3969	19/05/2026 12:34	Good	Evening fine staff nice
3970	19/05/2026 13:35	Good	Because I rang up at 8 was told where I was in the queue offered an appointment which I took. Got a little note to take to the desk for a dressing appointment. None available so they would contact the nurses and get back to me. I am still waiting. If they tell you something they should at least keep you updated
3971	19/05/2026 13:54	Very good	The whole visit was very quick, staff were very efficient and very friendly.
3972	19/05/2026 14:22	Very good	Very efficient and friendly
3973	19/05/2026 14:27	Very good	Michelle Curtis is a very nice lady who is excellent at phlebotomy
3974	19/05/2026 15:28	Very good	Very professional.
3975	19/05/2026 15:40	Very good	Good information and good advice
3976	19/05/2026 15:47	Very good	Very good talk to the doctor. He listens and gave follow up consultation for tests. Only problem was having to wait 30 minutes after the appointment time, but it was worth the wait and the service is 100 times better than we got in Shropshire.
3977	19/05/2026 16:24	Very good	Friendly efficient sympathetic staff
3978	19/05/2026 16:34	Very good	I was treated with respect ,listened to with a satisfactory outcome.

3979	19/05/2026 17:09	Neither good nor poor	Confusing as told by previous visit to nurse practitioner that my blood pressure needs stabilising and fluttering in chest, pins and needles in left hand and arm and also numbness in face were all down to my blood pressure. Visit to doctor tells me that blood pressure is ok and the other symptoms are down to gas and flatulence.
3980	19/05/2026 17:35	Good	
3981	19/05/2026 18:41	Very good	Everything there is very good
3982	19/05/2026 21:33	Very good	Excellent service
3983	19/05/2026 21:40	Very good	Really well organised medical centre and lovely staff
3984	19/05/2026 22:05	Very good	Everything was fine thank you.
3985	20/05/2026 08:54	Good	
3986	20/05/2026 09:00	Very good	Friendly professional service
3987	20/05/2026 09:08	Very good	Dr Molly Bryden
3988	20/05/2026 09:30	Neither good nor poor	Hard to get a appointment but when you do very good
3989	20/05/2026 10:05	Very good	The doctor was very helpful and understanding to my needs.
3990	20/05/2026 10:54	Very good	
3991	20/05/2026 10:55	Good	
3992	20/05/2026 11:05	Good	Everything went as expected
3993	20/05/2026 11:32	Very good	The doctor that examined me was very thorough, and professional in his manner. He made me feel like he would get things sorted.
3994	20/05/2026 12:26	Very good	Given prescription
3995	20/05/2026 14:22	Very good	Nothing the nurse i went to was very nice all the nurses are brilliant never had any problems really good doctors
3996	20/05/2026 15:27	Very good	Nurse so informative
3997	20/05/2026 16:01	Good	
3998	20/05/2026 17:24	Very good	Suoerb service
3999	20/05/2026 17:35	Very good	On time and taken care
4000	20/05/2026 17:50	Very good	A confident diagnosis with an answer
4001	20/05/2026 18:18	Very good	Helpful staff
4002	20/05/2026 19:36	Good	Saw Dr very good advise and help. The young women today on the desk was excellent
4003	20/05/2026 19:59	Very good	Good time keeping, friendly and efficient
4004	20/05/2026 21:41	Very good	The practice nurse I saw was excelent

4005	21/05/2026 08:33	Very good	Doctor helpful and listened
4006	21/05/2026 08:44	Very good	Thorough, pleasant and efficient
4007	21/05/2026 08:54	Very good	Amazing
4008	21/05/2026 08:58	Good	Very friendly, best blood taking I have had didn't feel it
4009	21/05/2026 09:06	Neither good nor poor	
4010	21/05/2026 09:30	Very good	As always friendly knowledgeable staff
4011	21/05/2026 09:45	Very good	I am very happy how all my appointments than you
4012	21/05/2026 10:27	Very good	Excellent professional friendly service as always 🙌
4013	21/05/2026 10:36	Very good	Efficient and knowledgeable
4014	21/05/2026 10:38	Very good	Polite, easy, well explained, quick
4015	21/05/2026 11:01	Good	5 minutes wait after actual appointment time,if I can be prompt so can the practice.
4016	21/05/2026 11:43	Very good	Everything is always quick and simple
4017	21/05/2026 12:02	Good	
4018	21/05/2026 12:12	Very good	Staff are very friendly and professional
4019	21/05/2026 12:53	Very good	
4020	21/05/2026 13:00	Very good	seen on time, excellent staff
4021	21/05/2026 13:30	Very good	
4022	21/05/2026 13:30	Very good	Prompt , professional and kind .
4023	21/05/2026 13:55	Very good	Be helpful
4024	21/05/2026 14:00	Very good	Because Dr Totty wss very efficient and very helpful
4025	21/05/2026 14:05	Good	The service was very good just running very late.
4026	21/05/2026 15:32	Very good	Nice friendly efficient staff
4027	21/05/2026 15:31	Very good	Pleasant staff top marks
4028	21/05/2026 15:40	Very good	
4029	21/05/2026 16:18	Very good	All very good don't think it could have been any better
4030	21/05/2026 17:16	Very good	
4031	21/05/2026 17:16	Very good	
4032	21/05/2026 17:16	Very good	
4033	21/05/2026 17:49	Very good	
4034	21/05/2026 18:49	Very good	Friendly and efficient

4035	21/05/2026 19:54	Very good	Listened to my concerns. Wasn't felt to be a nuisance. Follow up appointment carried out after having tests done. Very helpful and informative
4036	21/05/2026 20:59	Very good	
4037	22/05/2026 07:38	Very good	Very helpful, kind and explained my problems.
4038	22/05/2026 08:53	Very good	Nice friendly staff and very professional
4039	22/05/2026 09:32	Very good	Timely appt with Claire. Picked up antibiotics from your pharmacy.
4040	22/05/2026 09:44	Very good	From arriving to leaving 1st class service
4041	22/05/2026 10:11	Very good	Very pleasant nurse and very thorough
4042	22/05/2026 10:16	Very good	Julie was on time, Appointment was well managed
4043	22/05/2026 10:18	Very good	Could not have had a better experience. Great service
4044	22/05/2026 10:26	Very good	Prompt appointment time, nurse was efficient and very friendly
4045	22/05/2026 10:35	Good	Pleasant and efficient
4046	22/05/2026 13:05	Neither good nor poor	Hard to get an appointment
4047	22/05/2026 13:40	Very good	Was able to see the same doctor to follow up investigations
4048	22/05/2026 14:21	Very good	Very efficient pleasant surroundings very helpful staff
4049	22/05/2026 14:23	Very good	Very prompt with dealing with the problem
4050	22/05/2026 18:32	Very good	I felt that I had been listened to and everything was clearly explained to me
4051	22/05/2026 22:28	Very good	Receptionist helpful & professional
4052	23/05/2026 08:33	Very good	Not too long ago wait to get through and make appointment and appointment on time
4053	23/05/2026 08:51	Very good	Very prompt ,on time
4054	23/05/2026 08:50	Very good	We are very lucky with over Wyre medical centre I only have praise to give thank you
4055	23/05/2026 09:31	Good	Even for a 9.30 appointment I waited 27 minutes but that's just the way it is. Once seen all was good
4056	23/05/2026 09:34	Very good	Always get a good service from all the staff.just keep doing what your doing
4057	23/05/2026 09:36	Very good	Very happy with everything staff are lovely great
4058	23/05/2026 09:39	Very good	Timely appointment and a very polite practitioner.
4059	23/05/2026 09:50	Very good	the nurse who took my blood was so lovely + friendly x
4060	23/05/2026 09:52	Very good	On time polite pleasant staff
4061	23/05/2026 10:23	Very good	Good short waiting time staff very good helpful
4062	23/05/2026 10:31	Very good	Always great service, very professional & kind medical staff.
4063	23/05/2026 11:15	Very good	Pleasant staff and efficient appointments.
4064	23/05/2026 11:47	Very good	

4065	23/05/2026 11:49	Very good	Nothing
			Dr Totty was as usual very polite and helpful. He is the only Doctor I know that stands and shakes your hand on entering the surgery. His friendly manner puts you at ease immediately. I got the help I was looking for yesterday with him suggesting the best option is for him to write a letter to my Neurosurgeon who I have been under for over 15 years, to ask for his opinion and advise on pain and discomfort I have been suffering with now for 18 months.that may be connected to my spinal problem.
4066	23/05/2026 11:51	Very good	
4067	23/05/2026 12:13	Very good	Seen on time dealt with professionally.
4068	23/05/2026 14:43	Very good	
4069	23/05/2026 15:34	Very good	I saw Dr Jay and was extremely thorough and helpful towards me and my medical problems.
4070	23/05/2026 16:01	Very good	It was a good experiance
4071	23/05/2026 16:30	Very good	Dr Brydon listened to my concerns and was very understanding
4072	23/05/2026 16:31	Very good	Jackie very helpful makes you feel at ease.
4073	23/05/2026 17:28	Very good	Always professional, friendly, Informative and on time. Thankyou for a very good service.
4074	23/05/2026 18:03	Very good	Efficient and friendly
4075	23/05/2026 19:01	Very good	Efficient
4076	24/05/2026 09:19	Very good	Very good medical practice
4077	24/05/2026 09:22	Very good	Friendly and effecient
4078	24/05/2026 09:32	Very good	Very professional and friendly.
4079	24/05/2026 09:32	Very good	Welcoming, respectful, friendly, good listener
4080	24/05/2026 12:39	Very good	Fantastic service and put at ease having an injection
4081	24/05/2026 13:24	Very good	Very professional.
4082	24/05/2026 13:53	Good	Nothing at all.
4083	24/05/2026 14:50	Very good	No problems nurse managed to get bloods
4084	24/05/2026 18:40	Very good	All went good
4085	24/05/2026 22:13	Very good	Nurse was able to take some blood from me
4086	25/05/2026 09:14	Very good	Felt that time was irrelevant
4087	25/05/2026 15:05	Very good	Put at ease
4088	26/05/2026 07:29	Very good	Dr Bryden was lovely and put me at ease straight away, dealing with my concerns in a pleasant way. Overall very happy with my appointment. Thank you.
4089	26/05/2026 13:27	Very good	The drive was so good.He explained everything to me.Thankyou.
4090	26/05/2026 15:02	Very good	Very efficient professional and friendly

4091	26/05/2026 15:52	Very good	
4092	27/05/2026 08:51	Very good	Listened to. Acted on my request and very knowledgeable GP who I hadn't seen before.
4093	27/05/2026 09:09	Very good	I felt that the doctor really listened to me and did his best for my situation.
4094	27/05/2026 10:20	Very good	
4095	27/05/2026 10:24	Very good	My appointment was on time Michelle took my blood and out in ten minutes very pleased with my visit.
4096	27/05/2026 10:27	Very good	On the whole the service is brilliant
4097	27/05/2026 13:12	Very good	Seen by Dr Totty always pleasant and explains everythingmake you feel at ease
4098	27/05/2026 14:51	Neither good nor poor	Wasn't very helpful
4099	27/05/2026 14:54	Very good	Helpful GP
4100	27/05/2026 16:28	Good	The medical centre dealt with the issue quickly and explained everything well.
4101	27/05/2026 17:23	Very good	I have never had a problem with making appointments, think it is a great practice 👍
4102	27/05/2026 22:15	Neither good nor poor	Once you see the doctor good but getting a appointment is terrible
4103	27/05/2026 23:24	Very good	Dr Totty is good doctor and he did the injections very carefully.
4104	28/05/2026 08:04	Very good	Nothing,the surgery and staff are excellent and highly professional.
4105	28/05/2026 08:31	Very good	Nice plesent staff
4106	28/05/2026 08:57	Very good	Quick efficient and courteous service with the bonus of taking my bloods the same day after a cancellation within an hour 👍 👍
4107	28/05/2026 09:22	Very good	Dr Simpson dealt with my medical issue very well and organised the next step for treatment
4108	28/05/2026 10:06	Very good	Always get my prescription in a timely manner . All staff are courteous and helpful . Dr Hopkins very helpful and kind
4109	28/05/2026 10:15	Very good	All polite on time
4110	28/05/2026 10:27	Very good	Excellent surgery with all the staff welcoming and eager to help. The GP is always friendly listening and empathetic offering exemplary care throughout thank you
4111	28/05/2026 11:50	Very good	Checked in easily and didn't have to wait too long to be seen
4112	28/05/2026 12:38	Very good	Im very hard of hearing and I had to watch the screen all the time for my name to appear. Can you put a loud buzz or something like that when a name comes up.
4113	28/05/2026 12:47	Very good	Usually can get what I need quickly. Working with Julie has been productive with weight loss and she got us access to other things that we need. Things we didn't know were available.
4114	28/05/2026 13:46	Very good	The Nurse I spoke to was very helpful and pleasant. As as far as I am aware she has sorted the problem but I won't know for certainly until my prescription is delivered.

4115	28/05/2026 15:01	Very good	Doctor actually listened to me and didn't rush me
4116	28/05/2026 15:05	Very good	My first appointment was for blood but the nurse was unable to obtain blood from me. I have been for a second chance to give blood which was a success
4117	28/05/2026 15:34	Very good	Excellent attention staff nurse was very professional and even went the extra mile to sort out a blood test.
4118	28/05/2026 16:02	Very good	Lots of very clear instructions given and everything thoroughly explained in a very friendly and understanding manner. I feel very positive about achieving my weight loss target now.
4119	28/05/2026 16:34	Very good	On time, straight talking, very professional.
4120	28/05/2026 16:55	Very good	Doctor very approachable and polite
4121	28/05/2026 21:08	Very good	Self service check in good, talking announcement when calling you in. Efficient service
4122	29/05/2026 08:51	Neither good nor poor	Didn't really help or give much advice
4123	29/05/2026 09:09	Very good	Very quick waiting time for my appointment. Lovely, friendly, helpful Dr.
4124	29/05/2026 09:21	Very good	Appointment was on time and the nurse very efficient and pleasant
4125	29/05/2026 09:29	Very good	I just feel cared for.
4126	29/05/2026 09:30	Very good	Great advice given
4127	29/05/2026 10:11	Very good	All good on this occasion.
4128	29/05/2026 10:57	Very good	Nice pleasant chat all good
4129	29/05/2026 11:03	Very good	Easy to book in
4130	29/05/2026 14:55	Very good	Always a pleasant and informative visit with Nurse Janet Reid
4131	29/05/2026 15:24	Very good	Flexible, polite and friendly staff and they always look for a solution not focusing on problems - keep up the good work.
4132	29/05/2026 15:35	Good	I was seen on time and I felt I had been listened too
4133	29/05/2026 16:03	Very good	Pleasant Dr. on time and questions answered.
4134	29/05/2026 17:50	Very good	Dr Simpson was very understanding and although I had a short wait when she saw me she was understanding and patient.
4135	29/05/2026 19:12	Very good	Always pleasant and informative when seen by practise Nurse Janet Reid .
4136	30/05/2026 09:00	Very good	
4137	30/05/2026 10:07	Neither good nor poor	Appointment was delayed due to an emergency appointment only one Dr on duty
4138	30/05/2026 10:42	Very good	Efficient friendly staff
4139	30/05/2026 11:22	Very good	All staff always excellent and always time to answer questions and concerns
4140	30/05/2026 15:12	Very good	The experience was overall pleasant & easy.

4141	30/05/2026 15:41	Very good	He listened to all my problems very carefully and I hope we will get a result to my problems in time for my next appointment it's the first time I have met this doctor.
4142	30/05/2026 20:17	Very good	Quick response and a definite wish to help
4143	30/05/2026 20:31	Neither good nor poor	The diabetic nurse was supposed to be in touch with a follow up appointment and didn't do as promised.
4144	31/05/2026 09:19	Very good	Did not have to wait.
4145	31/05/2026 14:30	Very good	Friendly staff and seen on time
4146	31/05/2026 18:00	Very good	The doctor examined me and explained everything to me
4147	31/05/2026 23:40	Neither good nor poor	